Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

Hilda Perez L.A. Care Health Plan, Member Representative



## Regional Community Advisory Committee (RCAC) - Region 3

Robinson Park Recreation Center 1081 North Fair Oaks Avenue Pasadena, CA 91103

Tuesday, February 18, 2020 9:30am - 12:00pm

## **Goals for Today's Meeting**

- 1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
- 2. Provide an opportunity to identify community issues affecting members in the region.
- 3. Connect with the Member Advocate to address Individual and Global issues.

## **Meeting Agenda**

I. Welcome & Introductions	(10 min.)	9:30 - 9:40 a.m.	Agenda Lead
A. Introduction to Meeting Goals, L.	A. Care's Miss	sion and Meeting Etiquette.	Cynthia Conteas-Wood,
<b>B.</b> Review of Agenda			Chairperson
			Frank Meza, Field Specialist
GOAL: Get to know each other and re	view the god	ls for the meeting and agen	da items.
II. Business	(70 min.)	9:40 - 10:50 a.m.	Agenda Lead
A. Approval of Agenda & Summary	7		Cynthia Conteas-Wood,
			Chairperson
B. ECAC Report (10 min)			
<ul> <li>January 8, 2020</li> </ul>			RCAC 3 Members
<ul> <li>February 12, 2020</li> </ul>			Shekelia Harvey
C. Board of Covernous Barout (10 m	.:\		Daniel Kwong
C. Board of Governors Report (10 m	iin <i>)</i>		2010011
• January 2, 2020 - Cancelled			RCAC 3 Members
• February 6, 2020			Lidia Parra
D. CO&E Report (50 min)			Frank Maza Field Specialist
Code of Conduct & Standards	of Behavior	Review	Frank Meza, Field Specialist
RCAC Member, Stipend Increase			
Advocacy Day in Sacramento	ase Motion E	71304331011	
L.A. Care Board of Governors	Floctions - 2	020 Candidate Application	
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Board of Governors, Candidate     BCAC 3 Maching Site	LES TOT 2020 I	LICCHOIIS	
RCAC 3 Meeting Site			

GOAL: Approve today's meeting agenda and meeting minutes.

- ✓ Receive updates from the ECAC and Board of Governors meetings.
- ✓ Receive an update from the CO&E Department.

III. Regional Issues	(20 min.)	10:50 - 11:10 a.m.	Agenda Lead
A. Community Member Issues	·		Frank Meza, Field Specialist
<b>B.</b> Seniors and People with Disa	abilities (SPD) Mer	nber Issues	
GOAL: An opportunity to identify	community issues	s affecting members in the	e region
IV. Get Up & Move/Break	(5 min.)	11:10 - 11:15 a.m.	Agenda Lead
An opportunity to stretch	n and move		Shavonne Caldwell, <i>Liaison</i>
V. RCAC Community Work Proje	ects (30 min.)	11:15 - 11:45 a.m.	Agenda Lead
A. Breast Cancer Screening Out	reach Project		Frank Meza, Field Specialist
<b>GOAL:</b> <i>Discuss the completion of</i>	· 	AC Community Work Proje	cts
·	· 	AC Community Work Proje 11:45 - 11:50 a.m.	Agenda Lead
GOAL: Discuss the completion of	the 2019/2020 RCA		
GOAL: Discuss the completion of	the 2019/2020 RCA		Agenda Lead
GOAL: Discuss the completion of a	(5 min.)	11:45 - 11:50 a.m.	Agenda Lead Group
GOAL: Discuss the completion of a VI. Future Agenda Items  VII. Meeting Evaluations	(5 min.)	11:45 - 11:50 a.m.	Agenda Lead Group Agenda Lead
GOAL: Discuss the completion of a  VI. Future Agenda Items  VII. Meeting Evaluations  A. Complete meeting evaluation	(5 min.) (5 min.) (5 min.)	11:45 - 11:50 a.m. 11:50 - 11:55 a.m. 11:55 - 12:00 p.m.	Agenda Lead Group  Agenda Lead Group
VII. Public Comments	(5 min.) (5 min.) (5 min.)	11:45 - 11:50 a.m. 11:50 - 11:55 a.m. 11:55 - 12:00 p.m.	Agenda Lead Group  Agenda Lead Group  Agenda Lead Agenda Lead

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

Chairpers

<u>NOTE</u>: Members, your absence will be <u>considered unexcused</u> if you do not call Shavonne Caldwell at (213) 694-1250, Ext. 5136 to inform her that you will not be attending the meeting.

Community Outreach & Engagement Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers 888-839-9909 Medi-Cal 844-854-7272 PASC SEIU 855-270—2327 L.A. Care Covered 888-522-1298 CMC TTY for all LOBs is 711 Toll Free Line 1-888-839-9909