Board of Governors, Member Representatives

Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

Hilda Perez L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 3

Robinson Park Recreation Center 1081 North Fair Oaks Avenue Pasadena, CA 91103 Tuesday, December 17, 2019 9:30am - 12:00pm

Goals for Today's Meeting

- 1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
- 2. Provide an opportunity to identify community issues affecting members in the region.
- 3. Connect with Health Navigators to address Individual and Global issues.

Meeting Agenda

I. Welcome & Introductions	(10 min.)	9:30 - 9:40 a.m.	Agenda Lead		
A. Introduction to Meeting Goals, L.A	Cynthia Conteas-Wood,				
B. Review of Agenda			Chairperson		
			Frank Meza, Field Specialist		
GOAL: Get to know each other and review the goals for the meeting and agenda items.					
II. Business	(70 min.)	9:40 - 10:50 a.m.	Agenda Lead		
A. Approval of Agenda & Summary			Cynthia Conteas-Wood,		
			Chairperson		
B. ECAC Report (10 min)					
 November 13, 2019 			RCAC 3 Members		
 December 11, 2019 			Fung Ha Leung Kwong		
			Lidia Parra		
C. Board of Governors Report (10 m	in)				
 November 7, 2019 			RCAC 3 Members		
• December 5, 2019			Shekelia Harvey		
 D. CO&E Report (50 min) Homeless Resource List 			Frank Meza, Field Specialist		
					Puloc
Revisions to RCAC Operating F	luies				
 Revisions to RCAC Operating F RCAC 3 Meeting Site 	ules				

III. Regional Issues	(30 min.)	10:50 - 11:20 a.m.	Agenda Lead
A. Community Member Issues			Frank Meza, Field Specialist
B. Seniors and People with Disability	ies (SPD) Me	mber Issues	
GOAL: An opportunity to identify com	nmunity issue	s affecting members in the	region
IV. Get Up & Move/Break	(10 min.)	11:20 - 11:30 a.m.	Agenda Lead
An opportunity to stretch and move			Cindy Pozos, Liaison
V. RCAC Community Work Projects	(15 min.)	11:30 - 11:45 a.m.	Agenda Lead
A. Colorectal Cancer Outreach Project			Frank Meza, Field Specialist
B. Work-Plan 2019-2020			
GOAL: Discuss the completion of the 2	018 RCAC Co	mmunity Work Projects	\sim
VI. Future Agenda Items	(5 min.)	11:45 - 11:50 a.m.	Agenda Lead
	·		Group
VII. Meeting Evaluations	(5 min.)	11:50 - 11:55 a.m.	Agenda Lead
A. Complete meeting evaluation forms			Group
VIII. Public Comments	(5 min.)	11:55 - 12:00 p.m.	Agenda Lead
Each public member is given 2 minutes for comments			Group
IX. Adjournment		12:00 p.m.	Agenda Lead
A. Next Meeting Date: Tuesday, Feb	oruary 17, 20	020	Cynthia Conteas-Wood, Chairpers

***** PLEASE BE ON TIME *****

<u>NOTE</u>: Members, your absence will be <u>considered unexcused</u> if you do not call Cindy Pozos at (213) 694-1250, Ext. 5197 to inform her that you will not be attending the meeting.

Community Outreach & Engagement Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers 888-839-9909 Medi-Cal 844-854-7272 PASC SEIU 855-270—2327 L.A. Care Covered 888-522-1298 CMC TTY for all LOBs is 711 Toll Free Line 1-888-839-9909