Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

Hilda Perez L.A. Care Health Plan, Member Representative



## Regional Community Advisory Committee (RCAC) - Region 3

**Rosemead Community Center** 3936 North Muscatel Avenue, Room 4 Rosemead, CA 91770 Tuesday, October 15, 2019 9:30am - 12:00pm

## **Goals for Today's Meeting**

- 1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
- 2. Provide an opportunity to identify community issues affecting members in the region.
- 3. Connect with Health Navigators to address Individual and Global issues.

## **Meeting Agenda**

Weeting Agenda			
I. Welcome & Introductions	(10 min.)	9:30 - 9:40 a.m.	Agenda Lead
A. Introduction to Meeting Goals, L.A. Care's Mission and Meeting Etiquette.			Cynthia Conteas-Wood,
<b>B.</b> Review of Agenda			Chairperson
	~ / X		Frank Meza, Field Specialist
GOAL: Get to know each other and review the goals for the meeting and agenda items.			
II. Business	(70 min.)	9:40 - 10:50 a.m.	Agenda Lead
A. Approval of Agenda & Summary			Cynthia Conteas-Wood,
			Chairperson
B. ECAC Report (10 min)			
<ul> <li>September 11, 2019</li> </ul>			RCAC 3 Members
<ul> <li>October 9, 2019</li> </ul>			Fung Ha Leung Kwong
C. Donald (Construct Propert (Construct)			Lidia Parra
C. Board of Governors Report (10 min)			
• September 5, 2019			RCAC 3 Members
October 2019 - Cancelled			Shekelia Harvey
D. CO&E Report (50 min)			Frank Meza, Field Specialist
<ul> <li>Health Care Workforce Development Presentation</li> </ul>			, , , , , , , , , , , , , , , , , , , ,
<ul> <li>Board of Governors Election Process</li> </ul>			Ozzie Lopez, California
			Community Colleges
GOAL: Approve today's meeting agenda and meeting minutes.			

- ✓ Receive updates from the ECAC and Board of Governors meetings.
- ✓ Receive an update from the CO&E Department.

## \*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

<u>NOTE</u>: Members, your absence will be <u>considered unexcused</u> if you do not call Cindy Pozos at (213) 694-1250, Ext. 5197 to inform her that you will not be attending the meeting.

Community Outreach & Engagement Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers 888-839-9909 Medi-Cal 844-854-7272 PASC SEIU 855-270—2327 L.A. Care Covered 888-522-1298 CMC TTY for all LOBs is 711 Toll Free Line 1-888-839-9909