Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

Hilda Perez L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 3

Rosemead Community Center 3936 North Muscatel Avenue, Room 4 Rosemead, CA 91770 Tuesday, August 20, 2019 9:30am - 12:00pm

Goals for Today's Meeting

- 1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
- 2. Provide an opportunity to identify community issues affecting members in the region.
- 3. Connect with Health Navigators to address Individual and Global issues.

Meeting Agenda

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I. Welcome & Introductions	(10 min.)	9:30 - 9:40 a.m.	Agenda Lead		
A. Introduction to Meeting Goals, L.A. Care's Mission and Meeting Etiquette.			Cynthia Conteas-Wood,		
B. Review of Agenda			Chairperson		
	_ \ X		Frank Meza, Field Specialist		
GOAL: Get to know each other and	review the goal	s for the meeting and agen	da items.		
II. Business	(70 min.)	9:40 - 10:50 a.m.	Agenda Lead		
A. Approval of Agenda & Summary			Cynthia Conteas-Wood,		
			Chairperson		
B. ECAC Report (10 min)					
• July 2019			RCAC 3 Members		
C. Daniel of Covernous Daviet (40			Daniel K. Kwong		
C. Board of Governors Report (10	min)				
 July 2019 			RCAC 3 Members		
D. CO&E Report (40 min)			Daniel K. Kwong		
	tation				
American Red Cross Present	Frank Meza, Field Specialist				
ECAC Leadership Training			American Red Cross		
 New Member Orientation 					
GOAL: Approve today's meeting a ✓ Receive updates from the ECAC ✓ Receive an update from the CO	and Board of Go	_			
III. Regional Issues	(30 min.)	10:50 - 11:20 a.m.	Agenda Lead		

A. Community Member Issues	Frank Meza, Field Specialist		
B. Seniors and People with Disabilit	ies (SPD) Mer	mber Issues	
GOAL: An opportunity to identify con	nmunity issue.	s affecting members in the	region
IV. Get Up & Move/Break	(10 min.)	11:20 - 11:30 a.m.	Agenda Lead
An opportunity to stretch and	Felicia Gray, <i>Liaison</i>		
V. RCAC Community Work Projects	(15 min.)	11:30 - 11:45 a.m.	Agenda Lead
A. Community SponsorshipB. Community Outreach Events	Frank Meza, Field Specialist		
GOAL: Discuss the completion of the 2	2018 RCAC Cor	mmunity Work Projects	
VI. Future Agenda Items	(5 min.)	11:45 - 11:50 a.m.	Agenda Lead
		M	Group
VII. Meeting Evaluations	(5 min.)	11:50 - 11:55 a.m.	Agenda Lead
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A. Complete meeting evaluation for	orms		Group
	(5 min.)	11:55 - 12:00 p.m.	
 A. Complete meeting evaluation for VIII. Public Comments Each public member is given 	(5 min.)		Group
VIII. Public Comments	(5 min.)		Group Agenda Lead

***** PLEASE BE ON TIME *****

<u>NOTE</u>: Members, your absence will be <u>considered unexcused</u> if you do not call Felicia Gray at (213) 694-1250, Ext. 4163 to inform her that you will not be attending the meeting.

Community Outreach & Engagement Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers 888-839-9909 Medi-Cal 844-854-7272 PASC SEIU 855-270—2327 L.A. Care Covered 888-522-1298 CMC TTY for all LOBs is 711 Toll Free Line 1-888-839-9909