

Board of Governors, Member Representatives

Layla Gonzalez-Delgado  
L.A. Care Health Plan, Member Advocate

Hilda Perez  
L.A. Care Health Plan, Member Representative



## Regional Community Advisory Committee (RCAC) - Region 2

L.A. Care Family Resource Center - Pacoima  
10807 San Fernando Road  
Pacoima, CA 91331

Monday, February 24, 2020  
10:00 a.m. - 12:30 p.m.

### Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues

### Meeting Agenda

<b>I. Welcome &amp; Introductions</b>	<b>(10 min)</b>	<b>10:00 a.m. - 10:10 a.m.</b>	<b>Agenda Lead</b>
A. Review of Agenda			Estela Lara, <i>Chair</i> Martin Vicente, <i>Field Specialist II</i>
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items</i>			
<b>II. Business</b>	<b>(80 min)</b>	<b>10:10 a.m. - 11:30 a.m.</b>	<b>Agenda Lead</b>
A. Approval of Agenda & Summary (10 min)			Estela Lara, <i>Chair</i>
B. ECAC Report (10 min) <ul style="list-style-type: none"><li>• January 8, 2020 Report (5 min.)</li><li>• February 12 2020 Report (5 min.)</li></ul>			Virginia Medina Diana Leff
C. Board of Governors Report (5 min) <ul style="list-style-type: none"><li>• January 2020 Report (<b>no meeting</b>)</li><li>• February 6, 2020 Report</li></ul>			Ismael Maldonado
D. CO&E Report (70 min) <ul style="list-style-type: none"><li>• Code of Conduct/Standards of Behavior</li><li>• Member Stipend Increase</li><li>• 2020 Advocacy Day in Sacramento</li><li>• 2020 Board of Governors Election</li></ul>			Martin Vicente, <i>Field Specialist II</i>
<b>GOALS:</b> <ul style="list-style-type: none"><li>✓ <i>Approve today's meeting agenda and December 2020 meeting minutes</i></li><li>✓ <i>Receive updates from the ECAC and Board of Governors meetings</i></li></ul>			

✓ Receive an update from the CO&E Department ✓ Receive presentation from invited organizations.			
<b>III. Get Up &amp; Move/Break</b>	<b>(10 min)</b>	<b>11:30 a.m. -11:40 a.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>An opportunity to stretch and move</li> </ul>			Cindy Pozos, <i>Liaison</i>
<b>IV. Regional Issues</b>	<b>(20 min.)</b>	<b>11:40 a.m. – 12:00 p.m.</b>	<b>Agenda Lead</b>
A. Community Member Issues B. SPD Member Issues			Martin Vicente, <i>Field Specialist II</i>
<b>GOAL:</b> <i>An opportunity to identify community issues affecting members in the region</i>			
<b>V. RCAC Community Work Projects</b>	<b>(15 min.)</b>	<b>12:00 p.m. - 12:15 p.m.</b>	<b>Agenda Lead</b>
<u>RCAC Work Plan</u> <ul style="list-style-type: none"> <li>2020 Transportation Aid Partnership</li> <li>2020 Breast Cancer Outreach</li> </ul>			Martin Vicente, <i>Field Specialist II</i>
<b>GOAL:</b> <i>Discuss RCAC Work Plan</i>			
<b>VI. Future Agenda Items</b>	<b>(5 min.)</b>	<b>12:15 p.m. -12:20 p.m.</b>	<b>Agenda Lead</b>
			Estela Lara, <i>Chair</i>
<b>VII. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>12:20 p.m. - 12:25 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Complete meeting evaluation forms</li> </ul>			Estela Lara, <i>Chair</i>
<b>VIII. Public Comments</b>	<b>(5min.)</b>	<b>12:25 p.m. -12:30 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Each public member is given 2 minutes for comments</li> </ul>			Estela Lara, <i>Chair</i>
<b>IX. Adjournment</b>		<b>12:30 p.m.</b>	<b>Agenda Lead</b>
<b>A. Next Meeting Date:</b> Monday, April 20, 2020			Estela Lara, <i>Chair</i>

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

***NOTE: Members, your absence will be considered unexcused if you do not call Cindy Pozos at (213) 694-1250, Ext. 5197 to inform her that you will not be attending the meeting.***

**Community Outreach & Engagement**

**Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers:**

**888-839-9909 Medi-Cal**

**844-854-7272 PASC SEIU**

**855-270—2327 L.A. Care Covered**

**888-522-1298 CMC**

**TTY for all LOBs is 711**

**Toll Free Line 1-888-839-9909**