

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 2

L.A. Care Family Resource Center - Pacoima
10807 San Fernando Road
Pacoima, CA 91331

Monday, August 19, 2019
10:00 a.m. - 12:30 p.m.

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss the 2018-2019 RCAC Work Plan Project

Meeting Agenda

I. Welcome & Introductions	(10 min)	10:00 a.m. - 10:10 a.m.	Agenda Lead
A. Review of Agenda			Estela Lara, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items</i>			
II. Business	(90 min)	10:10 a.m. - 11:40 a.m.	Agenda Lead
A. Approval of Agenda & Summary (10 min)			Estela Lara, <i>Chair</i>
B. ECAC Report (2 min) <ul style="list-style-type: none">• July 2019 Report			Maria Ramos
C. Board of Governors Report (2 min) <ul style="list-style-type: none">• July 2019 Report			Maricruz Alvarez
D. CO&E Report (75 min) <ul style="list-style-type: none">• Presentation - American Red Cross (40 min)• Presentation - Stress Management (30 min)• ECAC Leadership Training• New Member Orientation			Torhon Barnes, <i>Safety Net Initiative Program Manager</i> Kristina Chung, <i>Field Specialist</i>
GOALS: <ul style="list-style-type: none">✓ Approve today's meeting agenda and June 2019 meeting minutes✓ Receive updates from the ECAC and Board of Governors meetings✓ Receive an update from the CO&E Department			

III. Get Up & Move/Break	(10 min)	11:40 a.m. -11:50 a.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 			Cindy Pozos, <i>Liaison</i>
IV. Regional Issues	(15 min.)	11:50 a.m. – 12:05 p.m.	Agenda Lead
A. Community Member Issues/SPD Member Issues			Kristina Chung, <i>Field Specialist</i>
GOAL: <i>An opportunity to identify community issues affecting members in the region</i>			
V. RCAC Community Work Projects	(10 min.)	12:05 p.m. - 12:15 p.m.	Agenda Lead
<u>RCAC Work Plan</u> <ul style="list-style-type: none"> 2019 Colorectal Cancer Outreach 2019 Sponsorship Update 			Kristina Chung, <i>Field Specialist</i>
GOAL: <i>Discuss the 2018-2019 RCAC Work Plan</i>			
VI. Future Agenda Items	(5 min.)	12:15 p.m. -12:20 p.m.	Agenda Lead
			Estela Lara, <i>Chair</i>
VII. Meeting Evaluations	(5 min.)	12:20 p.m. - 12:25 p.m.	Agenda Lead
<ul style="list-style-type: none"> Complete meeting evaluation forms 			Estela Lara, <i>Chair</i>
VIII. Public Comments	(5min.)	12:25 p.m. -12:30 p.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given 2 minutes for comments 			Estela Lara, <i>Chair</i>
IX. Adjournment		12:30 p.m.	Agenda Lead
A. Next Meeting Date: Monday, October 21, 2019			Estela Lara, <i>Chair</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Cindy Pozos at (213) 694-1250, Ext. 5197 to inform her that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

L.A. Care's Line of Business Phone Numbers:

888-839-9909 Medi-Cal

844-854-7272 PASC SEIU

855-270—2327 L.A. Care Covered

888-522-1298 CMC

TTY for all LOBs is 711

Toll Free Line 1-888-839-9909