

Board of Governors, Member Representatives

Layla Gonzalez-Delgado  
L.A. Care Health Plan, Member Advocate

Hilda Perez  
L.A. Care Health Plan, Member Representative



## Regional Community Advisory Committee (RCAC) - Region 2

L.A. Care Family Resource Center - Pacoima  
10807 San Fernando Road  
Pacoima, CA 91331

Monday, June 17, 2019  
10:00 am - 12:30 pm

### Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss the 2018-2019 RCAC Work Plan Project

### Meeting Agenda

<b>I. Welcome &amp; Introductions</b>	<b>(10 min)</b>	<b>10:00 a.m. - 10:10 a.m.</b>	<b>Agenda Lead</b>
A. Review of Agenda			Estela Lara, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items</i>			
<b>II. Business</b>	<b>(70 min)</b>	<b>10:10 a.m. - 11:20 a.m.</b>	<b>Agenda Lead</b>
A. Approval of Agenda & Summary (10 min)			Estela Lara, <i>Chair</i>
B. ECAC Report (5 min) <ul style="list-style-type: none"><li>• May 2019 Report</li><li>• June 2019 Report</li></ul>			Janet Henderson Maria Sara Monico Elias
C. Board of Governors Report (5 min) <ul style="list-style-type: none"><li>• May 2019 Report</li><li>• June 2019 Report</li></ul>			Sócrates Rodriguez Virginia Martinez
D. CO&E Report (50 min) <ul style="list-style-type: none"><li>• Ice Cream Social (5 min)</li><li>• Presentation - Stress Management (25 min)</li><li>• 20<sup>th</sup> Anniversary RCAC Certificates (2 min)</li><li>• Emergency Contact Sheet (3 min)</li><li>• Presentation – C&amp;L (15 min)</li></ul>			Estela Lara, <i>Chair</i> Torhon Barnes, <i>Safety Net Initiative Senior Program Manager</i> Kristina Chung, <i>Field Specialist</i>

<b>GOALS:</b>			
✓ Approve today's meeting agenda and April 2019 meeting minutes			
✓ Receive updates from the ECAC and Board of Governors meetings			
✓ Receive an update from the CO&E Department			
<b>III. Get Up &amp; Move/Break</b>	<b>(10 min)</b>	<b>11:20 a.m. - 11:30 a.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>An opportunity to stretch and move</li> </ul>			Manny Vizcarra, <i>Liaison</i>
<b>IV. Regional Issues</b>	<b>(20 min.)</b>	<b>11:30 a.m. - 11:50 a.m.</b>	<b>Agenda Lead</b>
<b>A. Community Member Issues</b> <ul style="list-style-type: none"> <li>RCAC Meeting Motion Flow Chart</li> </ul>			Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> An opportunity to identify community issues affecting members in the region			
<b>V. RCAC Community Work Projects</b>	<b>(20 min.)</b>	<b>11:50a.m. - 12:10 p.m.</b>	<b>Agenda Lead</b>
<b>RCAC Work Plan</b> <ul style="list-style-type: none"> <li>2019 Community Outreach Event <ul style="list-style-type: none"> <li>"Back to School" Event – Family Resource Center (Pacoima) <ul style="list-style-type: none"> <li>Saturday, July 20, 2018/10:00 am – 1:00 pm</li> </ul> </li> </ul> </li> <li>-2019 Sponsorship Update</li> </ul>			Kristina Chung, <i>Field Specialist</i>
<b>GOAL:</b> Discuss the 2018-2019 RCAC Work Plan			
<b>VI. Future Agenda Items</b>	<b>(10 min.)</b>	<b>12:10 p.m. - 12:20 p.m.</b>	<b>Agenda Lead</b>
			Group
<b>VII. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>12:20 p.m. - 12:25 p.m.</b>	<b>Agenda Lead</b>
<b>A. Complete meeting evaluation forms</b>			Group
<b>VIII. Public Comments</b>	<b>(10 min.)</b>	<b>12:20 p.m. - 12:30 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Each public member is given 2 minutes for comments</li> </ul>			Group
<b>IX. Adjournment</b>		<b>12:30 p.m.</b>	<b>Agenda Lead</b>
<b>A. Next Meeting Date:</b> Monday, August 19, 2019			Estela Lara, <i>Chair</i>

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

***NOTE: Members, your absence will be considered unexcused if you do not call Manny Vizcarra at (213) 694-1250, Ext. 4603 to inform him that you will not be attending the meeting.***

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers:**  
888-839-9909 Medi-Cal  
844-854-7272 PASC SEIU  
855-270—2327 L.A. Care Covered  
888-522-1298 CMC  
TTY for all LOBs is 711  
Toll Free Line 1-888-839-9909