

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 1

L.A. Care Family Resource Center - Palmdale
2072 E. Palmdale Blvd.
Palmdale, CA 93550

Friday, February 21, 2020
10:00 am - 12:30 pm

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss the 2019-2020 RCAC Work Plan Project

Meeting Agenda

I. Welcome & Introductions	(15 min)	10:00 a.m. - 10:15 a.m.	Agenda Lead
A. Review of Agenda			Russell Mahler, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items</i>			
II. Business	(80 min)	10:15 a.m. – 11:35 a.m.	Agenda Lead
A. Approval of Agenda & Summary (10 min)			Russell Mahler, <i>Chair</i>
B. ECAC Report (5 min) <ul style="list-style-type: none">• January 2020 Report (no meeting)• February 2020 Report			Valerie Small Daisy Torres-Cruz
C. Board of Governors Report (5min) <ul style="list-style-type: none">• January 2020 Report (no meeting)• February 2020 Report			Eliana Torres
D. CO&E Report (60 min) <ul style="list-style-type: none">• Code of Conduct/Standards of Behavior• Member Stipend Increase• 2020 Advocacy Day in Sacramento• 2020 Board of Governors Election			Kristina Chung, <i>Field Specialist</i>

GOALS: ✓ Approve today's meeting agenda and December 2019 meeting minutes ✓ Receive updates from the ECAC and Board of Governors meetings ✓ Receive an update from the CO&E Department			
III. Get Up & Move/Break	(15 min)	11:35 a.m. -11:50 a.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 			Hilda Herrera, <i>Liaison</i>
IV. Regional Issues	(20 min.)	11:50 a.m. – 12:10 p.m.	Agenda Lead
A. Community Member Issues/SPD Member Issues			Kristina Chung, <i>Field Specialist</i>
GOAL: <i>An opportunity to identify community issues affecting members in the region</i>			
V. RCAC Community Work Projects	(10 min.)	12:10 p.m. – 12:20 p.m.	Agenda Lead
RCAC Work Plan <ul style="list-style-type: none"> 2020 Transportation Aid Partnership 2020 Breast Cancer Outreach 			Kristina Chung, <i>Field Specialist</i>
GOAL: <i>Discuss the 2019-2020 RCAC Community Work Projects</i>			
VI. Future Agenda Items	(5 min.)	12:20 p.m. -12:25 p.m.	Agenda Lead
			Russell Mahler, <i>Chair</i>
VII. Meeting Evaluations		12:25 p.m.	Agenda Lead
<ul style="list-style-type: none"> Complete meeting evaluation forms 			Russell Mahler, <i>Chair</i>
VIII. Public Comments	(5 min.)	12:25 p.m. -12:30 p.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given 2 minutes for comments 			Russell Mahler, <i>Chair</i>
IX. Adjournment		12:30 p.m.	Agenda Lead
A. Next Meeting Date: Friday, April 17, 2020			Russell Mahler, <i>Chair</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

L.A. Care's Line of Business Phone Numbers:

888-839-9909 Medi-Cal

844-854-7272 PASC SEIU

855-270—2327 L.A. Care Covered

888-522-1298 CMC

TTY for all LOBs is 711

Toll Free Line 1-888-839-9909