

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 1

L.A. Care Family Resource Center - Palmdale
2072 E. Palmdale Blvd.
Palmdale, CA 93550

Friday, December 20, 2019
10:00 am - 12:30 pm

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss the 2019-2020 RCAC Work Plan Projects

Meeting Agenda

I. Welcome & Introductions	(15 min)	10:00 a.m. - 10:15 a.m.	Agenda Lead
A. Review of Agenda			Russell Mahler, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items</i>			
II. Business	(40 min)	10:15 a.m. – 10:55 a.m.	Agenda Lead
A. Approval of Agenda & Summary (10 min)			Russell Mahler, <i>Chair</i>
B. ECAC Report (5 min) <ul style="list-style-type: none">• November 2019 Report• December 2019 Report			Marcia Ramos Antonia Rodas
C. Board of Governors Report (5min) <ul style="list-style-type: none">• November 2019 Report• December 2019 Report			Roger Rabaja Demetria Saffore
D. CO&E Report (15 min) <ul style="list-style-type: none">• Revisions to Operating Rules• Homeless Resource			Kristina Chung, <i>Field Specialist</i>

GOALS:			
✓ Approve today's meeting agenda and October 2019 meeting minutes			
✓ Receive updates from the ECAC and Board of Governors meetings			
✓ Receive an update from the CO&E Department			
III. Get Up & Move/Break	(15 min)	10:55 a.m. -11:10 a.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 			Hilda Herrera, <i>Liaison</i>
IV. Regional Issues	(20 min.)	11:10 a.m. - 11:30 a.m.	Agenda Lead
A. Community Member Issues/SPD Member Issues			Kristina Chung, <i>Field Specialist</i>
GOAL: An opportunity to identify community issues affecting members in the region			
V. RCAC Community Work Projects	(15 min.)	11:30 a.m. – 11:45 a.m.	Agenda Lead
RCAC Work Plan			Kristina Chung, <i>Field Specialist</i>
<ul style="list-style-type: none"> 2019 Colorectal Cancer Outreach 			
GOAL: Discuss the 2018 - 2019 RCAC Community Work Projects			
VI. Future Agenda Items	(15 min.)	11:45 a.m. -12:00 p.m.	Agenda Lead
			Russell Mahler, <i>Chair</i>
VII. Meeting Evaluations	(10 min.)	12:00 p.m. - 12:10 p.m.	Agenda Lead
<ul style="list-style-type: none"> Complete meeting evaluation forms 			Russell Mahler, <i>Chair</i>
VIII. Public Comments	(15 min.)	12:10 p.m. -12:25 p.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given 2 minutes for comments 			Russell Mahler, <i>Chair</i>
IX. Adjournment		12:30 p.m.	Agenda Lead
A. Next Meeting Date: Friday, February 21, 2019			Russell Mahler, <i>Chair</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

L.A. Care's Line of Business Phone Numbers:
888-839-9909 Medi-Cal
844-854-7272 PASC SEIU
855-270—2327 L.A. Care Covered
888-522-1298 CMC
TTY for all LOBs is 711
Toll Free Line 1-888-839-9909