

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 1

L.A. Care Family Resource Center - Palmdale
2072 E. Palmdale Blvd.
Palmdale, CA 93550

Friday, August 16, 2019
10:00 am - 12:30 pm

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss the 2018-2019 RCAC Work Plan Projects

Meeting Agenda

I. Welcome & Introductions	(15 min)	10:00 a.m. - 10:15 a.m.	Agenda Lead
A. Review of Agenda			Russell Mahler, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items</i>			
II. Business	(50 min)	10:15 a.m. - 11:05 a.m.	Agenda Lead
A. Approval of Agenda & Summary (10 min)			Russell Mahler, <i>Chair</i>
B. ECAC Report (5 min) <ul style="list-style-type: none">• July 2019 Report			Laura Gonzalez
C. Board of Governors Report (5min) <ul style="list-style-type: none">• July 2019 Report			Maria Del Carmen Gutierrez
D. CO&E Report (50 min) <ul style="list-style-type: none">• Presentation - American Red Cross (40 min)• ECAC Leadership Training• New Member Orientation			Kristina Chung, <i>Field Specialist</i>
GOALS: <ul style="list-style-type: none">✓ <i>Approve today's meeting agenda and June 2019 meeting minutes</i>✓ <i>Receive updates from the ECAC and Board of Governors meetings</i>✓ <i>Receive an update from the CO&E Department</i>			

III. Get Up & Move/Break	(15 min)	11:05 a.m. -11:20 a.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 			Hilda Herrera, <i>Liaison</i>
IV. Regional Issues	(20 min.)	11:20 a.m. - 11:40 a.m.	Agenda Lead
A. Community Member Issues/SPD Member Issues			Kristina Chung, <i>Field Specialist</i>
GOAL: <i>An opportunity to identify community issues affecting members in the region</i>			
V. RCAC Community Work Projects	(20 min.)	11:40 a.m. – 12:00 p.m.	Agenda Lead
<u>RCAC Work Plan</u> <ul style="list-style-type: none"> 2019 Colorectal Cancer Outreach -2019 Sponsorship Update 			Kristina Chung, <i>Field Specialist</i>
GOAL: <i>Discuss the 2018 - 2019 RCAC Community Work Projects</i>			
VI. Future Agenda Items	(10 min.)	12:00 -12:10 p.m.	Agenda Lead
			Group
VII. Meeting Evaluations	(5 min.)	12:10 p.m. - 12:15 p.m.	Agenda Lead
<ul style="list-style-type: none"> Complete meeting evaluation forms 			Group
VIII. Public Comments	(15 min.)	12:15 p.m. -12:30 p.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given 2 minutes for comments 			Group
IX. Adjournment		12:30 p.m.	Agenda Lead
A. Next Meeting Date: Friday, August 16, 2019			Russell Mahler, <i>Chair</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

L.A. Care's Line of Business Phone Numbers:

888-839-9909 Medi-Cal

844-854-7272 PASC SEIU

855-270—2327 L.A. Care Covered

888-522-1298 CMC

TTY for all LOBs is 711

Toll Free Line 1-888-839-9909