

February 7, 2017

Re: 2017 L.A. Care, MCLA Provider Manual

Dear L.A. Care Network Provider:

This Letter is to inform you that the Local Initiative Health Authority for Los Angeles County operating and doing business as L.A. Care Health Plan (“L.A. Care”) has updated the L.A. Care Medi-Cal (“MCLA”) Provider Manual. Feel free to disseminate the MCLA Provider Manual to other staff in your organization involved in providing services to L.A. Care members and/or administering your provider services agreement with L.A. Care.

Updates to the MCLA Provider Manual were made to reflect changes in health care law and regulatory requirements, new guidance from government and accreditation agencies, and operational changes. Please review the MCLA Provider Manual carefully, as not all provisions may apply to all provider types.

This notice is also being provided pursuant to California Health and Safety Code, Section 1375.7 (“Section 1375.7”). Pursuant to Section 1375.7, you have the right to negotiate and agree to the changes. If we are not able to agree to the changes, then you have the right to terminate the contract. The changes in the MCLA Provider Manual shall become effective forty-five (45) business days from the date of this notice, unless we receive a notice from you pursuant to the terms of your provider services agreement. Additionally, if you have any questions regarding any updated provisions of the MCLA Provider Manual, please call your provider relations specialist. The L.A. Care team will be glad to discuss your questions or concerns with you.

As a L.A. Care network provider, if you subcontract with others and/or refer L.A. Care members to other providers to render services under the terms of your respective contract, then you are responsible for notifying such other providers that a revised 2017 L.A. Care MCLA Provider Manual is available.

Thank you for your partnership in providing quality health care services to all L.A. Care members.

Sincerely,

L.A. Care Provider Network Management