

# Board of Governors

## Executive Community Advisory Committee

### Meeting Minutes – June 12, 2019

1055 W. 7<sup>th</sup> Street, Los Angeles, CA 90017



**L.A. Care**  
HEALTH PLAN

ECAC Members	RCAC Members/Public	L.A. Care Board of Governors/Staff
<p>Russell Mahler, <i>RCAC 1 Chair</i>  Estela Lara, <i>RCAC 2 Chair</i>  Cynthia Contreas-Wood, <i>RCAC 3 Chair</i>  Silvia Poz, <i>RCAC 4 Chair</i>  Maria Sanchez, <i>RCAC 5 Chair</i>  Andria McFerson, <i>RCAC 6 Chair</i>  Fátima Vázquez, <i>RCAC 7 Chair</i>  Ana Romo, <i>RCAC 8 Chair</i>  Tonya Byrd, <i>RCAC 9 Chair</i>  Damares O Hernandez de Cordero, <i>RCAC 10 Chair</i>  Elda Sevilla, <i>RCAC 11 Chair</i>  Lluvia Salazar, <i>At-Large Member</i>  Deaka McClain, <i>At Large Member *</i>  Demetria Saffore, <i>CCI Area 1 Chair</i>  Wilma Ballew, <i>CCI Area 2 Chair</i>  Brenda White, <i>CCI Area 3 Chair</i>  Nesima Istrefi, <i>CCI Area 4 Chair</i></p> <p><i>* Excused Absent    ** Absent</i>  <i>*** Via teleconference</i></p>	<p>Elizabeth Cooper, <i>RCAC 2</i>  Roberto Santos, <i>RCAC 3</i>  Araceli Aragon, <i>RCAC 6</i>  Gloria Lupercio, <i>RCAC 7</i>  Norma Angelica Alvarez, <i>RCAC 7</i>  Dorothy Lowery, <i>RCAC 8</i>  Rosario Moreno, <i>RCAC 8</i>  Cristina Deh-Lee, <i>RCAC 9</i>  Maria Angel Refugio, <i>RCAC 11</i></p> <p>Paola Alvira, <i>Interpreter</i>  Eduardo Kogan, <i>Interpreter</i></p>	<p>Hilda Pérez, <i>Member Representative, Board of Governors</i>  Layla Gonzalez-Delgado, <i>Member Advocate, Board of Governors</i>  John Baackes, <i>Chief Executive Officer</i>  Idalia De La Torre, <i>Field Specialist Supervisor, CO&amp;E</i>  Auleria Eakins, <i>Manager, CO&amp;E</i>  Felicia Gray, <i>Community Outreach Liaison, CO&amp;E</i>  Frank Meza, <i>Community Outreach Field Specialist, CO&amp;E</i>  Francisco Oaxaca, <i>Senior Director, Communications, Community Education and Outreach</i>  Jose Ricardo Rivas, <i>Community Outreach Field Specialist, CO&amp;E</i>  Victor Rodriguez, <i>Board Specialist, Board Services</i>  Angel Sotelo, <i>Member Advocate, Customer Solution Center</i>  Sylvia Gochuico, <i>Member Advocate, Customer Solution Center</i>  Martin Vicente, <i>Community Outreach Field Specialist, CO&amp;E</i>  Manuel Vizcarra, <i>Community Outreach Liaison CO&amp;E</i>  Rudy Martinez, <i>Safety and Security Specialist, Facilities Services</i>  Malou Balones, <i>Senior Board Specialist, Board Services</i>  Cindy Pozos, <i>Community Outreach Liaison CO&amp;E</i>  Dania Jacobo, <i>Department Assistant, CO&amp;E</i>  Torhon Barnes, <i>Senior Program Manager, Safety Net Initiatives</i>  Rachel Martinez, <i>Quality Management Specialist, Quality Improvement Department</i>  Elaine Sadocchi-Smith, <i>Director, Population Health Department</i></p>

AGENDA ITEM/PRESENTER	MOTIONS / MAJOR DISCUSSIONS	ACTION TAKEN
<p><b>CALL TO ORDER</b></p> <p>Ana Romo</p>	<p>Ana Romo, <i>ECAC Chairperson</i>, called the meeting to order at 10:00 a.m. She reviewed the ECAC meeting guidelines.</p> <p>Andria McFerson, <i>RCAC 6 Chair</i>, stated that there should be enough time on the agenda to cover every item. She recommended condensing some of the items.</p>	

<p><b>APPROVE MEETING AGENDA</b></p> <p>Ana Romo</p>	<p><b>The Agenda for today’s meeting was approved as submitted.</b></p>	<p>Approved unanimously.  <b>16 AYES</b>  <b>(Ballew, Byrd, Contreas-Wood, Hernandez de Cordero, Istrefi, Lara, Mahler, McFerson, Poz, Romo, Saffore, Salazar, Sanchez, Sevilla, White and Vazquez)</b></p>
<p><b>APPROVE MEETING MINUTES</b></p> <p>Ana Romo</p>	<p>Demetria Saffore, <i>CCI Council 1 Chair</i>, noted that on page 9 where it states, “Antelope Valley Regional Hospital” is incorrect. It should read, “Antelope Valley Community Clinic.”</p> <p><b>The meeting minutes for the May 8, 2019 ECAC meeting were approved, noting the above corrections.</b></p>	<p>Approved unanimously.  <b>16 AYES</b></p>
<b>STANDING ITEMS</b>		
<p><b>ECAC CHAIR REPORT</b></p> <p>Ana Romo</p>	<p>Ms. Romo presented the following motion for approval:</p> <p><b>To recommend the approval of Cambodian Association of America RCAC 9 as members of the Regional Community Advisory Committee (RCAC).</b></p>	<p>Approved unanimously.  <b>16 AYES</b></p>
<p><b>BOARD MEMBER REPORT</b></p> <p>Layla Gonzalez-Delgado</p> <p>Hilda Perez</p>	<p>Layla Gonzalez-Delgado, <i>Member Advocate, Board of Governors</i> reported:</p> <p>The Board of Governors met on June 6 at the Hillcrest Remarkable Retirement Community in La Verne.</p> <ul style="list-style-type: none"> <li>• The participation of RCAC and CCI members who were present at the meeting is appreciated. For those who are here representing a RCAC, please remember to take notes and report back at your next meeting.</li> <li>• A list of motions approved by the Board are included in the meeting packet.</li> <li>• John Baackes will provide a CEO update later in this meeting.</li> </ul> <p>Dr. Seidman provided the following updates his CMO report:</p> <ul style="list-style-type: none"> <li>○ In late April, the Los Angeles County Department of Public Health (DPH) issued an alert notifying the provider community of an outbreak of 5-6 measles cases. Hundreds of individuals who were potentially exposed to an individual with the measles were quarantined until they were able to provide proof of immunization or the results of a blood test documenting immunity. L.A. Care has provided</li> </ul>	

	<p>information to call center agents, providers, and employees to help cascade the information coming to us from DPH.</p> <ul style="list-style-type: none"> <li>○ The California Department of Health Care Services announced that it would be introducing significant changes in quality management and oversight process and the set of measures health plans are required to report.</li> <li>○ L.A. Care’s HEDIS team is finalizing data collection and validation efforts before submitting our final results to the National Committee on Quality Assurance (NCQA). Preliminary results indicate that we will surpass last year’s performance in all lines of business.</li> </ul> <p><b>PUBLIC COMMENT</b>  Elizabeth Cooper, <i>RCAC 2 member</i>, stated that she would like Ms. Gonzalez-Delgado to look into the concerns of RCAC 2 members who transitioned from the CCI Councils. She feels their concerns are not being addressed.</p> <p>Ms. Gonzalez-Delgado responded that she attended the RCAC 2 meeting and thought it was a good transition. Former CCI Council members were given the opportunity to speak and voice their concerns. She stated that she has attended other RCAC meetings and the transitions went smoothly.</p>	
<p><b>UPDATE FROM CHIEF EXECUTIVE OFFICER</b></p> <p>John Baackes</p>	<p>John Baackes, <i>Chief Executive Officer</i>, provided the following updates:</p> <p><b><u>Call the Car</u></b>  MR. Baackes stated that L.A. Care’s new transportation vendor, Call the Car, is the sole vendor for transportation services. They are exceeding performance expectations. Based on results and member feedback they are exceeding the quality of service from the previous vendor.</p> <p><b><u>Minute Clinics</u></b>  Minute Clinics have been established at CVS pharmacies to provide urgent care for members, to improve access and reduce hospital emergency room visits. CVS will ask the name of a member’s primary care physician so they can provide updates on the care that was provided to the member. There are currently 14 Minute Clinics in L.A. County.</p> <p><b><u>Elevating the Safety Net</u></b>  L.A. Care has now created 72 grants through the Elevating the Safety Net program.</p> <ul style="list-style-type: none"> <li>● 37 physicians have been hired and are currently in practice.</li> <li>● 35 grants are in the recruiting process. L.A. care is currently processing new requests.</li> <li>● 8 new scholarships have been provided to students from Charles Drew University and UCLA.</li> </ul>	

The 8 students that were previously selected and the 8 students that were recently selected will be brought together so they can support one another in studies and at their place of practice. The next cycle of grants will be add psychiatry students.

**Governor Newsom's Budget**

Medi-Cal coverage will be available in California starting in January 2020 for undocumented immigrants ages 0-25. Two issues about the agreement that may affect some of the 87,000 L.A. Care Covered members include

- A proposed reinstatement of the tax mandate that will mirror the Federal mandate that was removed with the passing of the Tax Cuts and Jobs Act of 2017, and
- A proposal to raise the federal poverty level to 600%.

Ms. Delgado asked if L.A. Care can provide names and pictures of all 16 scholars, and Mr. Baackes responded that the information will be released at a later time.

Cynthia Contreas-Wood, *RCAC 3 Chair*, observed that the Minute Clinics contract is a really good option, because it allows students or members to be seen on the weekend. Mr. Baackes responded that the Participating Physician Groups were concerned about adding the service for members.

Estela Lara, *RCAC 2 Chair*, stated she attended the Los Angeles Aging Advocacy Coalition event on Thursday, June 6 and she noticed that the Elevating the Safety Net brochure was included in the packet that was distributed to attendees. She also noted that there was L.A. Care branding all over the event site. Mr. Baackes responded that those members are interested in the sponsorships and grants program. L.A. Care tries to get as much exposure as possible.

Ms. Romo asked how L.A. Care will notify the public about the new coverage that will be extended to undocumented immigrants from age 0-26. Mr. Baackes responded that there is a lot of media attention in the proposal. L.A. Care will develop a campaign to notify the public.

Tonya Byrd, *RCAC 9 Chair*, stated that there is a number that can be called to reach Call the Car directly. She provided the direct line to Call the Car 844-905-7272.

Ms. Saffore asked why is there an increase for Nurse Practitioners in the Antelope Valley when care should be provided by a primary care doctor. Mr. Baackes responded that there seems to be a shortage of medical doctors willing to serve in some areas. L.A. Care started the Elevating the Safety Net program to encourage more doctors to practice in L.A. County, specifically in geographic areas that need doctors.

	<p>Auleria Eakins, <i>Manager, Community Outreach and Engagement</i>, asked if there are plans to contract with pop-up urgent care venues or clinics. Mr. Baackes responded that L.A. Care is trying to expand available services. Providers have to agree to L.A. Care’s feedback loop for primary care providers and must meet L.A. Care’s standards.</p> <p>Elizabeth Cooper, <i>RCAC 2 Member</i>, asked if grantees under the Elevating the Safety Net program are culturally sensitive. She would like his reassurance that an effort is being made to guarantee this. Mr. Baackes responded that the applicants are being screened by L.A. Care; cultural sensitivity is not a requirement. It is assumed that the scholars, who are selected by the medical schools, are willing to serve patients of all cultures and backgrounds.</p> <p>Brenda White, <i>CCI Council 3 Chair</i>, asked why the Los Angeles Aging Advocacy Coalition event was not announced at any committee meetings so that more members could attend. Francisco Oaxaca, <i>Senior Director, Communications and Community Relations</i>, stated that staff will work toward announcing similar future events.</p>	
<p><b>COMMUNICATION AND COMMUNITY RELATIONS UPDATE</b></p> <p>Francisco Oaxaca</p>	<p>Francisco Oaxaca, <i>Senior Director, Communications and Community Relations</i>, reported:</p> <p><b><u>Cal Fresh Enrollment Begins June 1</u></b></p> <p>CalFresh enrollment will begin on June 1. LA Care has an active plan to educate members and staff about the changes to Cal Fresh enrollment. The public can apply for coverage in a variety of ways:</p> <ul style="list-style-type: none"> <li>• FRCs will have an onsite representative from LA County Department of Public and Social Services (DPSS) come once a week to enroll members. At the Lynwood FRC, a representative will come twice a week.</li> <li>• Online <a href="http://www.yourbenefits.laclrs.org">www.yourbenefits.laclrs.org</a></li> <li>• Telephone (866) 613-3777</li> <li>• In person at a CalFresh Office – Locations are online <a href="http://www.yourbenefits.laclrs.org">www.yourbenefits.laclrs.org</a></li> <li>• By Mail</li> </ul> <p><b><u>Emergency Card</u></b></p> <p>All members of the ECAC can fill and Emergency Card out so that LA Care staff knows who to contact in case of an emergency. His hope is that at each RCAC meeting and the ECAC meeting there will have an emergency binder that staff can pull out in case of an emergency. It is voluntary and he encourages members to update the information should their emergency contact change. Also, anyone can place a “In Case of Emergency” card in their wallet for outside situations.</p>	

### Advocacy Day

Advocacy Day will be spread out over a month and the meetings will be based on zip code. Attendees will be sharing with legislators the changes to the enrollment of the CalFresh program. Training will consist of two training dates held on June 28 and July 12. If members have questions about advocacy day they can contact Candace Nafissi, *Senior Communications and Community Relations Specialist, Communications* or Idalia De La Torre, *Field Specialist Supervisor, Community Outreach and Engagement*.

### Sponsorship Event Update

- June 9— LA Care will be walking in the LA Pride Parade and will have a booth. This is the first year that it is televised and LA Care is sponsoring the broadcast.
- June 6- St. Barabas Senior Services hosting Annual Summit on Aging Conference
- July 6- Compton Pride Festival
- July 13- a booth at the Lotus Festival, promoting access to care

Russel Mahler, *RCAC 1 Chair*, stated that he and Ms. Saffore applied for Cal Fresh, but the amount they were given might not be enough to really make a difference.

Ms. McFerson noted that RCAC 6 members have not been made aware of events held at the Inglewood FRC. She asked for a list of events that L.A. Care is sponsoring so RCAC 6 members can attend. Ms. De La Torre responded that the information will be distributed.

Ms. Perez stated that members have approached her about participating more at L.A. Care sponsored events. RCAC members are motivated to suggest different community based organizations for RCAC Work Plans. Ms. De La Torre responded that there are sponsorships at the RCAC level and all members can participate. She has asked staff to be more clear on member participation. Staff will review the opportunities that are available for member outreach. Members are encouraged to work in groups. All members were given the opportunity to select topics that Community Outreach and Engagement made available for this year's Work Plan events.

Ms. Contreas-Wood asked if L.A. Care will be providing materials and promotional items for outreach in the community. She asked how members will collect signatures in a group setting. Ms. De La Torre responded that L.A. Care will provide training, materials and promotional items. She suggested circulating a tally sheet during presentations.

Ms. McFerson asked why the RCACs are limited to 1 or 2 sponsorships. Ms. De La Torre responded that RCACs will be able to do up to 5 sponsorships. Each RCAC will have \$5,000 to distribute, but it will depend on how many CBOs qualify for sponsorship.

*(Mr. Oaxaca continued with his report)*

**Global Issues Update**

***Request: Staff Needs Training on empathy.***

Every new employee completes Cultural Competency and Disability Sensitivity training in the new hire training as required by compliance. This is a proactive attempt to ensure that employees are sensitive to the unique needs of our members. If members have a specific issue with an LA Care employee not being sensitive to their needs, they have a right to file a grievance.

***Durable medical equipment, repair parts for the electrical wheel chair. The authorization process is very difficult and when it does get authorized the services take even longer to get it. We need to look at the policy and procedure to get wheel chairs repaired. Can vendors have a loaner program set up with equipment that can be fixed?***

The process should take 5 business days for normal cases. For complex repairs, it could take up to 28 days. Some vendors will provide loaner chairs. Loaner chairs don't always meet the needs of the member and may not be designed for specific needs.

***Clarification for Motion: In consideration of quality care, RCAC 2 members motioned a review of pharmacy benefits impacting dual eligible members, in particular, those who are unable to afford co-payments in association with getting their prescribed medication.***

For dually-eligible members, there is a copay for the Part D Prescription covered items. The copay is based on the benefit design of the Part D Plan in which the member is enrolled. The benefit plan/copayments with the Part D Prescription drug coverage selected by the member must be addressed by the plan selected by the member. L.A. Care cannot assist the member if the coverage is administered by a different plan. If a drug is not covered by the Part D coverage plan, a member can request a coverage determination; if medically necessary, it may get approved. If coverage is denied, the member can appeal the decision. L.A. Care is responsible for covering medical dual formulary, which is a small list of drugs. The majority of prescriptions are covered under Part D prescription benefits. A benefits presentation on Cal MediConnect is scheduled for ECAC in October 2019.

***Motion: In consideration of quality care, RCAC 2 members motion that LAC investigate and review wait times for members receiving ophthalmology, emergency room and psychiatry care at Olive View Medical Center. This will be accomplished by working with Olive View Medical Center's administration to identify gaps, and by implementing systems that reduce wait times for service to LAC members and the community at-large.***

	<p>Staff has referred the motion to Miguel Barcenas, the <i>Director, DHS Managed Care Support Services, Safety Net Initiatives</i>, who said that at this time there has been no formal grievance filed with LA Care. Staff has asked that RCAC 2 file a formal grievance.</p> <p><b>Upcoming Presentations to ECAC:</b>  What to do if I don't feel safe, scheduled for fall 2019  Benefits presentation on Cal MediConnect, October 2019</p> <p>Ms. Byrd asked if the sponsorship is going to be an event. She would like to know if the members will work as a group. Ms. De La Torre responded that information will be shared at the next RCAC meeting.</p> <p><b>PUBLIC COMMENT</b>  Ms. Cooper asked Mr. Oaxaca about the role of Ms. Eakins as the Manager of Community Outreach and Engagement. She would like to know if she is able to ask Ms. Eakins questions. Mr. Oaxaca responded that Ms. Eakins is the manager of the COE team and is accessible to all RCAC members.</p> <p>Clotill Cleo Ray, <i>RCAC 5 Member</i>, asked if L.A. Care is going to be a part of the Juneteenth Day at Exposition Park. She stated it would be the perfect opportunity to reach out to the African American community. Mr. Oaxaca responded that L.A. Care has participated at the event before, but he is not sure if L.A. Care will participate this year.</p> <p>Dorothy Lowery, <i>RCAC 8 Member</i>, asked if there is anything that can be done about her defective glasses. She is having trouble seeing. Mr. Oaxaca referred her to the Member Advocate present at the meeting.</p>	
<p><b>GLOBAL MEMBER ISSUES</b>  Elda Sevilla</p> <p><b>SPD Member issues</b></p> <p><b>Update on ECAC Motions</b></p>	<p>Ana Romo, <i>ECAC Chair and Chair of RCAC 8</i>, presented the following RCAC 8 motion:</p> <p><b><i>In consideration of quality care, RCAC 8 members move that L.A. Care investigate and find solutions to extremely long wait times to see the Specialist and the inability to reach someone by phone at the Neurological Associates of Downey Medical Center. This will be accomplished by working with Neurological Associates of Downey Medical Center's Administration to identify gaps, and by implementing a process to reduce wait times for services to L.A. Care members.</i></b></p> <p>Ms. Gonzalez-Delgado asked about the length of the wait times. Ms. Romo stated that the wait times can be up to four hours. Members sometimes wait up to six months for an appointment.</p> <p>Ms. Byrd suggested that members should be more assertive and seek the help they need. Members should demand that they be seen when necessary.</p>	<p><b>Approved unanimously.  16 AYES</b></p>



	<p>Cristina Deh-Lee, <i>RCAC 9 member</i>, stated that members need to speak up for themselves. When members are having issues at their doctor offices they should speak up.</p> <p>Ms. Saffore stated that she has been bringing up the issue of long wait times for months and nothing has been addressed.</p> <p>Mr. Oaxaca responded that there are many things not within L.A. Care’s control. The issue of a shortage of contracted doctors in the Antelope Valley is one of them. L.A. Care is actively trying to address this issue, but it will take some time.</p> <p>Ms. McFerson stated that RCAC 6 will be discussing about a survey on issues that affect social determinants of health in their community. It will focus on medical services and access to healthy food.</p>	
<b>OLD BUSINESS</b>		
<p><b>SAFETY NET INITIATIVE – RESIDENCY SUPPORT PROGRAM (RSP)</b></p> <p>Torhon Barnes</p>	<p>Torhon Barnes, <i>Senior Program Manager, Safety Net Initiatives</i>, provided information about Safety Net Initiative – Residency Support Program (<i>A copy of the presentation can be obtained from CO&amp;E</i>).</p> <p>Ms. Contreas-Wood asked how the funding will be distributed. Mr. Barnes responded that the residency funds will fund a doctor’s residency salary and support for their full term.</p> <p>Ms. Perez thanked Mr. Torhon for his presentation and asked him to explain what STEM means. Mr. Torhon responded that STEM stands for Science, Technology, Engineering and Math. The goal is to get more children involved and interested in those topics.</p>	
<p><b>ECAC AD-HOC COMMITTEE</b></p> <p>Auleria Eakins</p> <p><b>Disability Awareness Month Training</b></p>	<p>Auleria Eakins, <i>Manager, Community Outreach &amp; Engagement</i>, reported:</p> <p>RCAC members are asked to report community events that may available for RCAC member participation. If the event serves L.A. Care and their region staff will support the event.</p> <p>RCAC members can be more empathic towards people with disabilities, and Community Outreach and Engagement is planning an ad-hoc committee to focus on disability awareness in October 2019. RCAC membership has changed and this training will allow the committees to become stronger.</p> <p>Ms. De La Torre stated that the Disability Awareness Month Training ad-hoc committee will participate in training on July 24, in conjunction with the Health Promoters meeting.</p> <p>Ms. Contreas-Woods asked how often the committee will meet. Ms. De La Torre responded that the committee will meet as needed.</p> <p>Ms. McFerson asked about the last time she volunteered for an ad-hoc committee. Ms. De La Torre responded that she volunteered for the Meeting Effectiveness Ad-Hoc</p>	

<p><b>Meeting Effectiveness ad hoc committee</b></p>	<p>committee, but it has not met. More details on that ad-hoc committee will be given at a later time.</p> <p>The following members will be a part of the Disability Awareness ad-hoc committee:  Elda Sevilla  Fatima Vazquez  Lluvia Salazar  Deaka McClain (Tentative)</p> <p>Ms. De La Torre noted that the Meeting Effectiveness ad-hoc committee meeting will meet on July 17 from 10 a.m.-12 p.m. Ms. White asked if she is listed as a volunteer for the Meeting Effectiveness ad-hoc committee meeting. Ms. De La Torre stated she will be listed as a replacement in case another member backs out.</p>	
<p><b>NEW BUSINESS</b></p>		
<p><b>PREVENTIVE HEALTH GUIDELINES PRESENTATION</b></p> <p>Rachel Martinez</p>	<p>Rachel Martinez, <i>Quality Management Specialist, Quality Improvement Department</i>, presented information about Preventive Health Guidelines (<i>A copy of the presentation can be obtained from CO&amp;E</i>).</p> <p>Ms. McFerson thanked Ms. Martinez for her presentation. She believes that the presentation was simplified enough for everyone to understand. Ms. Gonzalez-Delgado asked Ms. Martinez to elaborate more on the 16 vaccine, Shingle, and the Flu vaccine. Ms. Martinez responded that the flu vaccine is the most popular vaccine. Every year there is a new strain of the flu and it is recommended that everyone get the flu shot annually. The shingles vaccine is given to people at age 65 and it helps prevent the Shingles Virus. People who have had chicken pox can carry the dormant Shingles virus.</p> <p>Ms. Ballew asked if women can reach an age where they will no longer have to have mammograms. Ms. Martinez responded that that she is unsure if there is an age where women no longer have to get mammograms. Women normally do not get one as often as their age advances.</p>	
<p><b>POPULATION HEALTH PRESENTATION</b></p> <p>Elaine Sadocchi-Smith</p>	<p>Elaine Sadocchi-Smith, <i>Director, Population Health Department</i>, presented information about Population Health (<i>A copy of the presentation can be obtained from CO&amp;E</i>).</p> <p>Ms. McFerson thanked Ms. Sadocchi-Smith for the representation. She will be taking this information to her RCAC meeting. She is trying to get a survey to every RCAC and bring that data to L.A. Care. Ms. Sadocchi-Smith stated that her department would appreciate having that data.</p> <p>Ms. Byrd noted that there is large number of homeless people in L.A. Care's membership. She wanted to know if mentally disabled members are being left on the streets after they are discharged. Ms. Sadocchi-Smith responded that that L.A. Care is working hard to</p>	

	<p>identify providers which are conducting that type of behavior and putting an emphasis on consistently providing quality care to those members.</p> <p>Ms. Perez asked Ms. Sadocchi-Smith how members are in the program. Ms. Sadocchi-Smith responded that there are a number of ways that members participate in the program. They can be referred by a doctor, they can be identified through L.A. Care's data sources, and a member can also inquire on their own.</p> <p>Ms. Lowery asked if vision services are a part of the benefits. Ms. Sadocchi-Smith responded that those services are covered through her health plan.</p>	
<b>FUTURE AGENDA ITEMS</b>	No items were added.	
<b>PUBLIC COMMENTS</b>	<p>Ms. Cooper stated that she is a parent of a severely disabled son. He will be running for Board Member Representative next year. She would like everyone to know that he will be running as a culturally sensitive member.</p> <p>Ms. Deh-Lee, <i>RCAC 9 member</i>, stated Edison customers will have outages this summer and recommended that everyone make necessary preparations.</p>	
<b>ADJOURNMENT</b>	The meeting was adjourned at 1:02 pm.	

**RESPECTFULLY SUBMITTED BY:**

Victor Rodriguez, *Board Specialist, Board Services*  
Malou Balones, *Senior Board Specialist, Board Services*  
Linda Merkens, *Senior Manager, Board Services*

**APPROVED BY**

Ana Romo, *ECAC Chair*  
Date \_\_\_\_\_

