



Board of Governors Executive Community Advisory Committee (ECAC)

L.A. Care Health Plan
Conference Room 100
1055 West 7th Street, 1st Floor
Los Angeles, CA 90017
Wednesday, January 8, 2020
10:00 a.m. - 1:00 p.m.
Call-in number: 1-844-907-7272 access code: 998 422 989

Goals for Today's Meeting

1. Identify community issues affecting members by region.
2. Present a motion from RCAC 8 to ECAC.
3. Present a motion from RCAC 6 to ECAC
4. Create an ECAC Ad-Hoc Committee to review the ECAC Meeting Participation and Engagement document to provide recommendations to ECAC.
5. Review the Regional Community Advisory Committee (RCAC) outcomes for 2019.
6. Opportunity to review the annual emergency evacuation drill procedure.

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
10:00 a.m.	I. Call to Order (5 minutes)	Ana Romo, <i>ECAC Chairperson</i>	Call meeting to order.
10:05 a.m. - 10:10 a.m.	II. Approve Agenda for January 8, 2020 (5 minutes)	Ana Romo, <i>ECAC Chairperson</i>	Approve today's meeting agenda.
10:10 a.m. - 10:15 a.m.	III. Approve meeting minutes for December 11, 2019 meeting (5 minutes)	Ana Romo, <i>ECAC Chairperson</i>	Approve the meeting minutes for the December 11, 2019 ECAC meeting.
10:15 a.m. - 11:25 a.m.	IV. Standing Items (70 minutes) <ul style="list-style-type: none">• ECAC Chair Report (10:15 a.m. to 10:20 a.m.)• Motion to recommend approval of the following candidate (s) for	Ana Romo, <i>ECAC Chairperson</i>	Approval of new candidates for RCAC.

	<p>RCAC membership (see attachment.)</p> <ul style="list-style-type: none"> • Update from Chief Executive Officer (10:20 a.m. to 10:35 a.m.) • Update from Government Affairs Department (10:35 a.m. to 10:45 a.m.) • Update from Appeals and Grievances Department (10:45 a.m. to 11:00 a.m.) • Communication and Community Relations Department (11:00 a.m. to 11:10 a.m.) • Global Member Issues (11:10 a.m. to 11:25 a.m.) • Health Access Motion – RCAC 8 members request that L.A. Care to find another dental health plan under L.A. Care Cal Medi-Connect to cover member’s current dental benefits, and for L.A. Care to provide more information on next steps members need to take when L.A. Care cancels dental or any other benefits offered to L.A. Care Cal Medi-Connect recipients. • SPD Member issues • Update on ECAC Motions 	<p>John Baackes, <i>Chief Executive Officer</i></p> <p>Prity Thanki, Government Affairs</p> <p>LisaMarie Golden, <i>Director Customer Solutions Center, Appeals and Grievances</i></p> <p>Francisco Oaxaca, <i>Senior Director of Communications and Community Relations</i></p> <p>Ana Romo, <i>RCAC 8 Chair</i></p> <p>Group</p>	<p>Receive and update from L.A. Care’s Executive Officer.</p> <p>Receive and update on L.A. Care’s Government Affairs activities.</p> <p>Receive and update on L.A. Care’s Appeals and Grievances Department</p> <p>Receive an update on L.A. Care’s Communications and Community Relations Department.</p> <p>Present a Motion to ECAC from RCAC 8.</p> <p>Report global member issues discussed during the RCAC meetings.</p>
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11:25 a.m. - 11:35 a.m.	V. Get Up & Move (10 min.)	Group	An opportunity to stretch and move.
11:35 a.m. - 11:55 a.m.	VI. Old Business (20 min.) A. RCAC 6 motion to ECAC (11:35 a.m. to 11:45 a.m.) • To raise the stipend dollar amount for all RCAC meetings. B. ECAC Ad-hoc Committee – ECAC Meeting Participation and Engagement (11:45 a.m. to 11:55 a.m.)	Andria McFerson, <i>RCAC 6 Chair</i> Idalia De La Torre, <i>CO&E</i>	Present a motion from RCAC 6 to ECAC. Create an ECAC Ad-Hoc Committee to review the ECAC Meeting Participation and Engagement document to provide recommendations to ECAC.
11:55 a.m. - 12:40 p.m.	VII. New Business (45 min.) A. 2019 Regional Community Advisory Committee (RCAC) Outcomes (11:55 a.m. to 12:10 p.m.) B. Annual Emergency Evacuation Drill (12:10 p.m. to 12:40 p.m.)	Martin Vicente, <i>CO&E</i> Rudy Martinez, <i>Facility Services Department</i>	Review the Regional Community Advisory Committee (RCAC) outcomes for 2019. Opportunity to review the annual emergency evacuation drill procedure.
12:40 p.m. - 12:50 p.m.	VIII. Future Agenda Items (10 min.)	Group	Decide on agenda items that may be added to a future ECAC meeting.
12:50 p.m. - 1:00 p.m.	IX. Public Comments (10 min.)	Group	Each public member is given 1 or 2 minutes to share a comment with the ECAC.
1:00 p.m.	X. Adjournment A. Next Meeting Date: Wednesday, February 12, 2020	Ana Romo, <i>ECAC Chairperson</i>	

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Cindy Pozos at (213) 694-1250 ext. 5197 prior to 10:00 am the day of the meeting to inform her that you will not be attending.

**Community Outreach & Engagement
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