



Board of Governors Executive Community Advisory Committee (ECAC)

L.A. Care Health Plan
Conference Room 100
1055 West 7th Street, 1st Floor
Los Angeles, CA 90017
Wednesday, September 11, 2019
10:00 a.m. - 1:00 p.m.
Call-in number: 1-844-907-7272 access code 993 979 938

Goals for Today's Meeting

1. Identify community issues affecting members by region.
2. Present a motion to ECAC from RCAC 7.
3. Report on the outcomes of the ECAC Ad-hoc Committee – Meeting Effectiveness.
4. Report on the outcomes of the ECAC Ad-hoc Committee – Disability Awareness Month.

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
10:00 a.m.	I. Call to Order (5 minutes)	Ana Romo, ECAC <i>Chairperson</i>	Call meeting to order.
10:05 a.m. - 10:10 a.m.	II. Approve Agenda for September 11, 2019 (5 minutes)	Ana Romo, ECAC <i>Chairperson</i>	Approve today's meeting agenda.
10:10 a.m. - 10:15 a.m.	III. Approve meeting minutes for July 10, 2019 meeting (5 minutes)	Ana Romo, ECAC <i>Chairperson</i>	Approve the meeting minutes for the July 12, 2019 ECAC meeting.
10:15 a.m. - 11:45 a.m.	IV. Standing Items (90 minutes) A. ECAC Chair Report (10:15 a.m. to 10:20 a.m.) • Motion to recommend approval of the following candidate (s) for RCAC membership (see attachment.)	Ana Romo, ECAC <i>Chairperson</i>	Approval of new candidates for RCAC.

	<p>B. Board Member Report (10:20 a.m. to 10:35 a.m.)</p> <p>C. Update from Chief Executive Officer (10:35 a.m. to 11:05 a.m.)</p> <ul style="list-style-type: none"> Community Resource Platform <p>D. Communication and Community Relations Update (11:05 a.m. to 11:25 a.m.)</p> <p>E. Global Member Issues (11:25 a.m. to 11:45 a.m.)</p> <ul style="list-style-type: none"> <i>Health Access Motion – RCAC 7 request that L.A. Care Health Plan review its current contract with Clinica San Martin de Porres located in the City of South Gate. Community members have expressed that Medi-Cal patients are charged if they want to be seen on weekends. RCAC 7 members request to be provided in writing, services hours for Medi-Cal members seeking services beyond Monday through Friday.</i> SPD Member issues Update on ECAC Motions 	<p>Board Member</p> <p>John Baackes, <i>Chief Executive Officer</i></p> <p>Dr. Brodsky, <i>Medical Director</i></p> <p>Francisco Oaxaca, <i>Senior Director of Communications and Community Relations</i></p> <p>Fatima Vazquez, <i>RCAC 7 Chair</i></p> <p>Group</p>	<p>Receive an update on items discussed by the Board of Governors.</p> <p>Receive an update from L.A. Care’s Chief Executive Officer.</p> <p>Receive an update on L.A Care’s Communications and Community Relations Department.</p> <p>Present a Motion to ECAC from RCAC 7</p> <p>Report global member issues discussed during the RCAC meetings.</p>
11:45 a.m. - 11:55 a.m.	V. Get Up & Move (10 min.)	Group	An opportunity to stretch and move.
11:55 a.m. - 12:25 p.m.	VI. Old Business (30 min.)		
	A. ECAC Ad-hoc Committee – Meeting Effectiveness (11:55 a.m. to 12:10 p.m.)	Demetria Saffore, <i>CCI Area 1 Chair</i>	Report on the outcomes of the ECAC Ad-hoc Committee – Meeting Effectiveness.

	B. ECAC Ad-hoc Committee – Disability Awareness Month (12:10 p.m. to 12:25 p.m.)	Elda Sevilla, <i>RCAC 11 Chair</i>	Report on the outcomes of the ECAC Ad-hoc Committee – Disability Awareness Month.
12:25 p.m. – 12:45 p.m.	VII. New Business (40 min) A. Health Homes Program Benefit (12:25 p.m. to 12:40 p.m.) B. 2020 Board of Governors Election Process (12:40 p.m. to 12:45 p.m.)	Mary Zavala, <i>Director, Health Homes Program</i> Kristin Mendoza, <i>Manager, Health Homes Program</i> Auleria Eakins, <i>Manager, CO&E</i>	Receive a presentation on the new Health Homes Program benefit. Start discussing the process for approving the election process for the 2020 Board of Governors Elections.
12:45 p.m. - 12:50 p.m.	VIII. Future Agenda Items (5 min.)	Group	Decide on agenda items that may be added to a future ECAC meeting.
12:50 p.m. - 1:00 p.m.	IX. Public Comments (10 min.)	Group	Each public member is given 1 or 2 minutes to share a comment with the ECAC.
1:00 p.m.	X. Adjournment A. Next Meeting Date: Wednesday, October 9, 2019	Ana Romo, <i>ECAC Chairperson</i>	

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Cindy Pozos at (213) 694-1250 ext. 5197 prior to 10:00 am the day of the meeting to inform her that you will not be attending.

**Community Outreach & Engagement
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