

**Board of Governors, Member Representatives**

**Layla Gonzalez-Delgado**  
**L.A. Care, Member Advocate**

**Hilda Perez**  
**L.A. Care, Member Representative**



**Regional Community Advisory Committee - Region 10**

**Monseñor Oscar Romero Clínica**  
**2032 Marengo Street**  
**Los Angeles, CA 90033**

**Thursday, February 16, 2017**

**1:00pm - 3:30pm**

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Review Code of Conduct and Standards of Behavior
5. To have a clear understanding about what provisional membership is
6. Update on 2017 work plan

**Meeting Agenda**

<b>Time</b>	<b>Agenda Item</b>	<b>Agenda Lead</b>	<b>Goal/Result</b>
1:00 p.m.- 1:05 p.m.	<b>I. Welcome &amp; Introductions</b> (5 min) <b>A.</b> Review of Agenda	Leticia Navarro, <i>Chair</i>	Get to know each other and review the goals for the meeting and agenda items, familiarize with L.A. Care's Mission and RCAC and CO&E three pillars
1:05 p.m.- 2:10 p.m.	<b>II. Business</b> (65 min) <b>A.</b> Approval of Agenda & Summary <b>B.</b> ECAC Report <b>C.</b> CO&E Report <b>D.</b> Code of Conduct/Standard of Behavior <b>E.</b> Provisional Membership	Leticia Navarro  Martin Vicente, <i>Field Specialist</i>	Receive updates from the ECAC meeting and from the CO&E  Members will review the Standards of Behavior and Code of Conduct  A presentation regarding provisional membership
2:10 p.m.- 2:30 p.m.	<b>III. Regional Issues</b> (20 min) <b>A.</b> Global Member Issues	Group	An opportunity to identify issues affecting L.A. Care Members about pharmacies, appointments, referrals

			and general experiences when getting health care services.
2:30 p.m.- 2:40 p.m.	<b>IV. Get Up &amp; Move</b> (10 min)	Group	An opportunity to stretch and move
2:40 p.m.- 2:50 p.m.	<b>V. Community Affairs</b> (10 min) <b>A. Health Topic</b> “Children’s Dental Health”	Felicia Gray	An opportunity to learn about a specific health topic
2:50 p.m.- 3:10 p.m.	<b>VI. RCAC Community Work-Plan</b> (20 min) <b>A. Work plan</b> - “Increasing Access to Dental Health”	Group	An update on status of current work plan. Review committee training dates.
3:10 p.m.- 3:15 p.m.	<b>VII. Future Agenda Items</b> (5 min)	Group	Decide agenda items that may be added to a future meeting
3:15 p.m.- 3:20 p.m.	<b>VIII. Meeting Evaluation</b> (5 min)	Martin Vicente	Time to review meeting evaluation/Clarification Completion
3:20 p.m.- 3:30 p.m.	<b>IX. Public Comments</b> (10 min)	Group	Each public member is given 2 minutes to share a comment with the RCAC
3:30 p.m.	<b>X. Adjournment</b> <b>A. Next Meeting Date:</b> April 20, 2017 1:00 p.m. to 3:30 p.m.	Chair	Learn when the next RCAC meeting will take place

**\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\***

**Note: Members, your absence will be considered unexcused if you do not call Felicia Gray at (213) 694-1250, Ext. 4163 to inform him that you will not be attending the meeting**

**Community Outreach & Engagement Toll Free Line 1-(888) 522-2732**