

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 9

Miller Family Health Education Center
3820 Cherry Avenue
Long Beach, CA 90807
Monday, September 18, 2017
9:00 a.m. - 11:30 a.m.

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Connect with Health Navigators to address individual member issues
3. Talk about community issues affecting members in Long Beach
4. Discuss 2017 RCAC Community Work Plan Project

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
9:00 a.m. - 9:15 a.m.	I. Welcome & Introductions (15 min.) A. Review of Agenda	Cristina Deh-Lee, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
9:15 a.m. - 9:25 a.m.	II. Business (45 min.) A. Approval of Agenda & Summary (10 min.)	Cristina Deh-Lee, <i>Chair</i>	Receive updates from the ECAC meeting and from the CO&E Department
9:25 a.m. - 9:30 a.m.	B. ECAC Report (5 min.) <ul style="list-style-type: none">• September 2017 Meeting	Sambour Lay Cristina Deh-Lee, <i>Chair</i>	
9:30 a.m. - 9:35 a.m.	C. Board of Governors Report (5 min.) <ul style="list-style-type: none">• September 2017 Meeting	Arun Tes Yang	
9:35 a.m. - 9:50 a.m.	D. CO&E Report (15 min.) <ul style="list-style-type: none">• Operating Rules• 2018 RCACs• Fall Conference• September ECAC Leadership Training	Kristina Chung Hilda Herrera	

9:50 a.m. – 10:00 a.m.	III. Get Up & Move (10 min.)	Hilda Herrera	Stretch Break
10:00 a.m. - 10:30 a.m.	IV. Regional Issues (30 min.) A. Presentation –The Children’s Clinic	Dr. Elisa Nicholas Cesar Vazquez	Talk about community issues affecting members in Long Beach
10:30 a.m. - 11:00 a.m.	V. Community Affairs (30 min.) A. Health Topic – Immunization B. Autism/ASD Benefit Presentation	Kristina Chung Torhon Barnes, <i>Behavioral Health Department</i>	Learn about a health topic
11:00 a.m. - 11:15 a.m.	VI. RCAC Community Work Plan Project (15 min.) A. APLA Health & Wellness	Group Miguel Gutierrez	Discuss the 2017 RCAC Community Work Plan Project
11:15 a.m. - 11:20 a.m.	VII. Future Agenda Items (5 min.)	Group	Decide agenda items that may be added to a future meeting
11:20 a.m. - 11:25 a.m.	VIII. Meeting Evaluations (5 min.)	Group	Complete meeting evaluations
11:25 a.m. - 11:30 a.m.	IX. Public Comments (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
11:30 a.m.	X. Adjournment A. Next Meeting Date: Monday, November 20, 2017	Petra Fernandez Cruz, <i>Vice-Chair</i>	Learn when the next RCAC meeting will take place

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**