

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 9

Miller Family Health Education Center
3820 Cherry Avenue
Long Beach, CA 90807
Monday, November 20, 2017
9:00 a.m. - 11:30 a.m.

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Connect with Health Navigators to address individual member issues
3. Talk about community issues affecting members in Long Beach
4. Discuss 2018 RCAC Community Work Plan Project

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
9:00 a.m. - 9:15 a.m.	I. Welcome & Introductions (15 min.) A. Review of Agenda	Cristina Deh-Lee, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
9:15 a.m. - 9:25 a.m.	II. Business (90 min.) A. Approval of Agenda & Summary (10 min.)	Cristina Deh-Lee, <i>Chair</i>	Receive updates from the ECAC meeting and from the CO&E Department
9:25 a.m. - 9:30 a.m.	B. ECAC Report <ul style="list-style-type: none">• October 2017 Meeting (5 min.)	Chhou Ou Cristina Deh-Lee, <i>Chair</i>	
9:30 a.m. - 9:35 a.m.	<ul style="list-style-type: none">• November 2017 Meeting (5 min.)	Bunly Buth Cristina Deh-Lee, <i>Chair</i>	
9:35 a.m. - 9:40 a.m.	C. Board of Governors Report (5 min.) <ul style="list-style-type: none">• October 2017 Meeting	Petra Cruz, <i>Vice-Chair</i>	
9:40 a.m. - 10:35 a.m.	D. CO&E Report (55 min.) <ul style="list-style-type: none">• Operating Rules• December Fall Conference	Auleria Eakins, <i>Manager</i> Idalia De La Torre, <i>Supervisor</i> Ricardo Rivas, <i>Liaison</i>	

	<ul style="list-style-type: none"> • 2018 RCACs • December 6, 2017 New Member Orientation • “I Speak Advocacy” Training 	Kristina Chung	
10:35 a.m. – 10:45 a.m.	III. Get Up & Move (10 min.)	Ricardo Rivas	Stretch Break
10:45 a.m. – 10:50 a.m.	IV. Regional Issues (5 min.)		Talk about community issues affecting members in Long Beach
10:50 a.m. – 11:00 a.m.	V. Community Affairs (10 min.) A. Health Topic – Diabetes (Type 2) B. Culture & Linguistics (C&L) Presentation	Kristina Chung Rebecca Contreras	Learn about a health topic
11:00 a.m. – 11:15 a.m.	VI. RCAC Community Work Plan Project (15 min.) A. 2017 Work Plan Project - APLA B. 2018 Work Plan Project	Kristina Chung Idalia De La Torre	Discuss the 2018 RCAC Community Work Plan Project
11:15 a.m. – 11:20 a.m.	VII. Future Agenda Items (5 min.)	Group	Decide agenda items that may be added to a future meeting
11:20 a.m. – 11:25 a.m.	VIII. Meeting Evaluations (5 min.)	Group	Complete meeting evaluations
11:25 a.m. – 11:30 a.m.	IX. Public Comments (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
11:30 a.m.	X. Adjournment A. Next Meeting Date: Monday, January 15, 2018	Cristina Deh-Lee, <i>Chair</i>	Learn when the next RCAC meeting will take place

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Ricardo Rivas at (213) 694-1250, Ext. 4090 to inform her that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**