

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 9

Miller Family Health Education Center
3820 Cherry Avenue
Long Beach, CA 90807
Wednesday, May 17, 2017
9:00 a.m. - 11:30 a.m.

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Connect with Health Navigators to address individual member issues
3. Talk about community issues affecting members in Long Beach
4. Discuss 2017 RCAC Community Work Plan Project

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
9:00 a.m. - 9:15 a.m.	I. Welcome & Introductions (15 min.) A. Review of Agenda	Cristina Deh-Lee, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
9:15 a.m. - 9:25 a.m.	II. Business (85 min.) A. Approval of Agenda & Summary (10 min.)	Cristina Deh-Lee	Receive updates from the ECAC meeting and from the CO&E Department
9:25 a.m. - 9:40 a.m.	B. ECAC Report (15 min.) <ul style="list-style-type: none">• April 2017 Meeting (no report)• May 2017 Meeting	Cristina Deh-Lee Vandy Chin	
9:40 a.m. - 9:45 a.m.	C. Board of Governors Report (5 min.) <ul style="list-style-type: none">• April 2017 Meeting (no report)• May 2017 Meeting	Heang Por Ing	
9:45 a.m. - 10:15 a.m.	D. CO&E Report <ul style="list-style-type: none">• Revisions to the Operating Rules (30 min.)	Kristina Chung	

10:15 a.m. – 10:30 a.m.	<ul style="list-style-type: none"> HIPAA Training (15 min.) 	Hilda Herrera, <i>Liaison</i>	
10:30 a.m. – 10:40 a.m.	<ul style="list-style-type: none"> Discuss “<i>Accessing Care in a Time of Change</i>” Conference (10 min.) 	Kristina Chung	
10:40 a.m. – 10:50 a.m.	III. Get Up & Move (10 min.)	Hilda Herrera	Stretch Break
10:50 a.m. – 11:00 a.m.	IV. Regional Issues (10 min.) A. Community Member Issues	Group	Talk about community issues affecting members in Long Beach
11:00 a.m. – 11:05 a.m.	V. Community Affairs (5 min.) A. Health Topic – Mental Illness	Kristina Chung	Learn about a health topic
11:05 a.m. – 11:15 a.m.	VI. RCAC Community Work Plan Project (10 min.)	Group	Discuss the 2017 RCAC Community Work Plan Project
11:15 a.m. – 11:20 a.m.	VII. Future Agenda Items (5 min.)	Group	Decide agenda items that may be added to a future meeting
11:20 a.m. – 11:25 a.m.	VIII. Meeting Evaluations (5 min.)	Group	Complete meeting evaluations
11:25 a.m. – 11:30 a.m.	IX. Public Comments (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
11:30 a.m.	X. Adjournment A. Next Meeting Date: July 17, 2017	Cristina Deh-Lee, <i>Chair</i>	Learn when the next RCAC meeting will take place

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**