

Board of Governors, Member Representatives

Layla Gonzalez-Delgado  
L.A. Care Health Plan, Member Advocate

Hilda Perez  
L.A. Care Health Plan, Member Representative



## Regional Community Advisory Committee (RCAC) - Region 9

Miller Family Health Education Center  
3820 Cherry Avenue  
Long Beach, CA 90807  
Wednesday, March 22, 2017  
9:00 a.m. - 11:30 a.m.

### Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Connect with Health Navigators to address individual member issues
3. Talk about community issues affecting members in Long Beach
4. Discuss 2017 RCAC Community Work Plan Project

### Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
9:00 a.m. - 9:10 a.m.	<b>I. Welcome &amp; Introductions</b> (10 min.) A. Review of Agenda	Cristina Deh-Lee, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
9:10 a.m. - 10:10 a.m.	<b>II. Business</b> (60 min.) A. Approval of Agenda & Summary B. ECAC Report  C. CO&E Report	Cristina Deh-Lee Cristina Deh-Lee Arun Tes Yang Bunly Buth Ichnarin Chea Kristina Chung	Receive updates from the ECAC meeting and from the CO&E Department
10:10 a.m. - 10:40 a.m.	<b>III. Regional Issues</b> (30 min.) A. Community Member Issues	Group	Talk about community issues affecting members in Long Beach
10:40 a.m. - 10:50 a.m.	<b>IV. Get Up &amp; Move</b> (10 min.)	Hilda Herrera	Stretch and break
10:50 a.m. - 11:15 a.m.	<b>V. RCAC Community Work Plan Project</b> (25 min.)	Group	Discuss the 2017 RCAC Community Work Plan Project

11:15 a.m. - 11:20 a.m.	<b>VI. Future Agenda Items</b> (5 min.)	Group	Decide agenda items that may be added to a future meeting
11:20 a.m. - 11:25 a.m.	<b>VII. Meeting Evaluations</b> (5 min.)	Group	Complete meeting evaluations
11:25 a.m. - 11:30 a.m.	<b>VIII. Public Comments</b> (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
11:30 a.m.	<b>IX. Adjournment</b> <b>A. Next Meeting Date:</b> May 17, 2017 (Wednesday)	Cristina Deh-Lee, <i>Chair</i>	Learn when the next RCAC meeting will take place

**\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\***

**Note: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.**

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**