

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 4

Hope Street Family Center
1600 South Hope Street, Room 305
Los Angeles, CA 90015
Tuesday, November 21, 2017
9:00 a.m. – 11:30 a.m.

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Review revisions to the Consumer Advisory Committee Operating Rules
3. Provide an opportunity to identify community issues affecting members in the region
4. Connect with Health Navigators to address individual member issues

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
9:00 a.m. - 9:10 a.m.	I. Welcome & Introductions (10 min.)		Get to know each other
	A. Review meeting folder, Ground Rules and L.A. Care Mission Statement	Courtney Nicholas, <i>Field Specialist</i>	Review items for today's meeting, meeting ground rules and L.A. Care Mission Statement
	B. Review of Agenda	Michael Shelton, <i>Chair</i>	Review the goals for the meeting and agenda items
9:10 a.m. – 10:20 a.m.	II. Business (70 min.)		
	A. Approval of Agenda & Summary	Michael Shelton, <i>Chair</i>	Approve today's meeting agenda and September 2017 meeting minutes
	B. Member Reports <ul style="list-style-type: none">• October BOG• October ECAC• November ECAC	Alfonso Noriega Phyllis Coto Ana Santiago Alonso	Receive updates from the ECAC and Board of Governors meetings from the Chair and members who attended the meetings
	C. ECAC Report	Michael Shelton, <i>Chair</i>	
	D. CO&E Report	Courtney Nicholas, <i>Field Specialist</i>	Receive an update from the CO&E Department

	E. Operating Rules Review	<i>CO&E Staff</i>	Review revisions to the Consumer Advisory Committee Operating Rules
10:20 a.m. - 10:30 a.m.	III. Get Up & Move (10 min.)	Group	An opportunity to stretch and move
10:30 a.m. - 10:40 a.m.	IV. Regional Issues (10 min.)	Group	Talk about community issues affecting members in the region
10:40 a.m. - 11:00 a.m.	V. Community Affairs (20 min.) A. Health Topic – Diabetes (Type 2) B. Cultural & Linguistic (C&L) Services presentation	Group <i>Cultural & Linguistic (C&L) Services, L.A. Care</i>	Learn about Diabetes (Type 2) A presentation on L.A. Care Cultural & Linguistic Services
11:00 a.m. - 11:10 a.m.	VI. RCAC Community Work Plan Project (10 min.)	Group	Discuss the 2018 RCAC Community Work Plan Project
11:10 a.m. - 11:15 a.m.	VII. Future Agenda Items (5 min.)	Group	Discuss agenda items that may be added to a future meeting
11:15 a.m. - 11:20 a.m.	VIII. Meeting Evaluations (5 min.)	Group	RCAC members will take 5 minutes to complete meeting evaluations
11:20 a.m. – 11:30 a.m.	IX. Public Comments (10 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
11:30 a.m.	X. Adjournment A. Next Meeting Date: January 16, 2018	Michael Shelton, <i>Chair</i>	Learn when the next RCAC meeting will take place

******* PLEASE BE ON TIME *******

NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.

Community Outreach & Engagement Toll Free Line 1-888-522-2732