

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 4

Hope Street Family Center
1600 South Hope Street, Room 305
Los Angeles, CA 90015
Tuesday, May 16, 2017
9:00 a.m. – 11:30 a.m.

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Connect with Health Navigators to address individual member issues
3. Talk about community issues affecting members in the region
4. Discuss 2017 RCAC Community Work Plan Project

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
9:00 a.m. - 9:10 a.m.	I. Welcome & Introductions (10 min.) A. Review of Agenda	Michael Shelton, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
9:10 a.m. – 9:15 a.m.	II. Business (70 min.) A. Approval of Agenda & Summary (5 min.)	Michael Shelton	Receive updates from the ECAC meeting and from the CO&E Department
9:15 a.m. – 9:20 a.m.	B. ECAC Report (5 min) <ul style="list-style-type: none">• April ECAC Meeting (no report)• May ECAC Meeting	Esther Rivas Michael Shelton	
9:20 a.m. – 9:25 a.m.	C. Board of Governors Report (5 min.) <ul style="list-style-type: none">• April 2017 Meeting• May 2017 Meeting	Silvia Quezada Theodora Parlanti	
9:25 a.m. – 10:00 a.m.	D. CO&E Report <ul style="list-style-type: none">• Revisions to the Operating Rules (35 min.)	Kristina Chung	
10:00 a.m. – 10:15 a.m.	<ul style="list-style-type: none">• HIPAA Training (15 min.)	Victor Rodriguez	

10:15 a.m. – 10:20 a.m.	<ul style="list-style-type: none"> Discuss “<i>Accessing Care in a Time of Change</i>” Conference (5 min.) 	Kristina Chung	
10:20 a.m. – 10:30 a.m.	III. Get Up & Move (10 min.)	Victor Rodriguez	Stretch and break
10:30 a.m. – 10:40 a.m.	IV. Regional Issues (10 min.)	Group	Talk about community issues affecting members in the region
10:40 a.m. – 11:10 a.m.	V. Community Affairs (30 min.) <ul style="list-style-type: none"> LGBTQ Presentation 	Hieu Nguyen Emmi Monsour <i>Behavioral Health Dept.</i>	Learn about a health topic
11:10 a.m. – 11:15 a.m.	VI. RCAC Community Work Plan Project (5 min.)	Kristina Chung	Discuss the 2017 RCAC Community Work Plan Project
11:15 a.m. – 11:20 a.m.	VII. Future Agenda Items (5 min.)	Group	Decide agenda items that may be added to a future meeting
11:20 a.m. – 11:25 a.m.	VIII. Meeting Evaluations (5 min.)	Group	RCAC members will take 5 minutes to complete meeting evaluations
11:25 a.m. – 11:30 a.m.	IX. Public Comments (5 min.)	Michael Shelton	Each public member is given 2 minutes to share a comment with the RCAC
11:30 a.m.	X. Adjournment A. Next Meeting Date: July 18, 2017	Michael Shelton	Learn when the next RCAC meeting will take place

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Victor Rodriguez at (213) 694-1250, Ext. 5214 to inform him that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**