Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

Hilda Perez L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 4

Hope Street Family Center 1600 South Hope Street, Room 305 Los Angeles, CA 90015 Tuesday, March 21, 2017 9:00 a.m. – 11:30 a.m.

Goals for Today's Meeting

- 1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
- 2. Connect with Health Navigators to address individual member issues
- 3. Talk about community issues affecting members in the region
- 4. Discuss 2017 RCAC Community Work Plan Project

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
9:00 a.m	I. Welcome & Introductions (10 min.)	Michael Shelton,	Get to know each other and
9:10 a.m.	A. Review of Agenda	Chair	review the goals for the meeting
		Kristina Chung,	and agenda items
		Field Specialist	
9:10 a.m. –	II. Business (60 min.)		
10:10 a.m.	A. Approval of Agenda & Summary	Michael Shelton	Receive updates from the ECAC
	B. ECAC Report	Michael Shelton	meeting and from the CO&E
		Herceys Donis	Department
		Gizelle James	
	C. CO&E Report	Kristina Chung	
10:10 a.m	III. Regional Issues (30 min.)	Group	Talk about community issues
10:40 a.m.	A. Community Member Issues		affecting members in the region
10:40 a.m	IV. Get Up & Move (10 min.)	Victor Rodriguez	Stretch and break
10:50 a.m.			
10:50a.m	V. RCAC 2017 Community Work Plan	Kristina Chung	Discuss the 2017 RCAC
11:10 a.m.	Project (20 min.)		Community Work Plan Project
11.10			
11:10 a.m	VI. Future Agenda Items (10 min.)	Group	Decide agenda items that may
11:20 a.m.			be added to a future meeting

11:20 a.m 11:25 a.m.	VII. Meeting Evaluations (5 min.)	Group	RCAC members will take 5 minutes to complete meeting evaluations
11:25 a.m 11:30 a.m.	VIII. Public Comments (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
11:30 a.m.	IX. Adjournment (5 min.) A. Next Meeting Date: May 16, 2017	Michael Shelton	Learn when the next RCAC meeting will take place

***** PLEASE BE ON TIME *****

Note: Members, your absence will be <u>considered unexcused</u> if you do not call Victor Rodriguez at (213) 694-1250, Ext. 5214 to inform him that you will not be attending the meeting.

Community Outreach & Engagement Toll Free Line 1-888-522-2732