

Board of Governors, Member Representatives

Layla Gonzalez-Delgado  
L.A. Care Health Plan, Member Advocate

Hilda Perez  
L.A. Care Health Plan, Member Representative



**Regional Community Advisory Committee (RCAC) - Region 4**

Hope Street Family Center  
1600 South Hope Street, Room 305  
Los Angeles, CA 90015  
Tuesday, January 17, 2017  
9:00 a.m. – 11:30 a.m.

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Connect with Health Navigators to address individual member issues
3. Talk about community issues affecting members in the region
4. Discuss 2017 RCAC Community Work Plan Project

**Meeting Agenda**

Time	Agenda Item	Agenda Lead	Goal/Result
9:00 a.m. - 9:15 a.m.	<b>I. Welcome &amp; Introductions</b> (15 min.) A. Review of Agenda	Michael Shelton, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
9:15 a.m. – 10:15 a.m.	<b>II. Business</b> (60 min.) A. Approval of Agenda & Summary B. ECAC Report C. CO&E Report <ul style="list-style-type: none"><li>• Review of Code of Conduct and Standards of Behavior</li></ul>	Michael Shelton  Kristina Chung, <i>Field Specialist</i> Group	Receive updates from the ECAC meeting and from the CO&E Department
10:15 a.m. - 10:35 a.m.	<b>III. Regional Issues</b> (20 min.) A. Community Member Issues	Group	Talk about community issues affecting members in the region
10:35 a.m. - 10:45 a.m.	<b>IV. Get Up &amp; Move</b> (10 min.)	Group	Stretch and break
10:45 a.m. - 10:50 a.m.	<b>V. Community Affairs</b> (5 min.) A. Health Topic – Cervical Cancer	Group	Learn about a health topic
10:50 a.m. - 11:10 a.m.	<b>VI. RCAC 2017 Community Work Plan Project</b> (20 min.)	Group	Discuss the 2017 RCAC Community Work Plan Project

11:10 a.m. - 11:20 a.m.	<b>VII. Future Agenda Items</b> (10 min.)	Group	Decide agenda items that may be added to a future meeting
11:20 a.m. - 11:25 a.m.	<b>VIII. Meeting Evaluations</b> (5 min.)	Group	RCAC members will take 5 minutes to complete meeting evaluations
11:25 a.m. - 11:30 a.m.	<b>IX. Public Comments</b> (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
11:30 a.m.	<b>X. Adjournment</b> (5 min.) <b>A. Next Meeting Date:</b> March 21, 2017	Michael Shelton, <i>Chair</i>	Learn when the next RCAC meeting will take place

**\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\***

**Note: Members, your absence will be considered unexcused if you do not call Victor Rodriguez at (213) 694-1250, Ext. 5214 to inform him that you will not be attending the meeting.**

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**