

**Board of Governors, Member Representatives**

**Layla Gonzalez-Delgado**  
**L.A. Care Health Plan, Member Advocate**

**Hilda Perez**  
**L.A. Care Health Plan, Member Representative**



**Regional Community Advisory Committee (RCAC) - Region 3**

**Rosemead Community Center**  
**3936 North Muscatel Avenue, Room 4**  
**Rosemead, CA 91770**  
**Tuesday, February 21, 2017**  
**9:30 a.m. - 12:00 p.m.**

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Discuss community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss 2017 RCAC Community Work Plan Project

**Meeting Agenda**

| <b>Time</b>             | <b>Agenda Item</b>   | <b>Agenda Lead</b>  | <b>Goal/Result</b>   |
|-------------------------|--|---|--|
| 9:30 a.m. - 9:45 a.m.   | <b>I. Welcome &amp; Introductions</b> (15 min.)<br>A. Review of Agenda   | Cynthia Conteas-Wood, <i>Chair</i><br>Kristina Chung, <i>Field Specialist</i> | Get to know each other and review the goals for the meeting and agenda items |
| 9:45 a.m. - 10:45 a.m.  | <b>II. Business</b> (60 min.)<br>A. Approval of Agenda & Summary<br>B. ECAC Report<br>C. CO&E Report <ul style="list-style-type: none"><li>• Review of Code of Conduct and Standards of Behavior</li></ul> | Cynthia Conteas-Wood, <i>Chair</i><br>Kristina Chung, <i>Field Specialist</i> | Receive updates from the ECAC meeting and from the CO&E Department           |
| 10:45 a.m. - 11:05 a.m. | <b>III. Regional Issues</b> (20 min.)<br>A. Community Member Issues  | Cynthia Conteas-Wood  | An opportunity to identify community issues affecting members in the region  |
| 11:05 a.m. - 11:15 a.m. | <b>IV. Get Up &amp; Move</b> (10 min.)   | Victor Rodriguez, <i>Liaison</i>  | An opportunity to stretch and move   |
| 11:15 a.m. - 11:40 a.m. | <b>V. RCAC Community Work Plan Project</b> (25 min.)   | Kristina Chung  | Discuss the 2017 RCAC Community Work Plan Project                            |

|                            |   |                      |  |
|----------------------------|---|----------------------|--|
| 11:40 a.m. -<br>11:50 a.m. | <b>VI. Future Agenda Items</b> (10 min.)                      | Kristina Chung       | Decide agenda items that may be added to a future meeting              |
| 11:50 a.m. -<br>11:55 a.m. | <b>VII. Meeting Evaluations</b> (5 min.)                      | Cynthia Conteas-Wood | Complete meeting evaluation forms.                                     |
| 11:55 a.m. –<br>12:00 p.m. | <b>VIII. Public Comments</b> (5 min.)                         | Cynthia Conteas-Wood | Each public member is given 2 minutes to share a comment with the RCAC |
| 12:00 p.m.                 | <b>IX. Adjournment</b><br><b>Next Meeting: April 18, 2017</b> | Cynthia Conteas-Wood | Learn when the next RCAC meeting will take place                       |

**\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\***

**Note: Members, your absence will be considered unexcused if you do not call Victor Rodriguez at (213) 694-1250, Ext. 5214 to inform him that you will not be attending the meeting.**

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**