

Board of Governors, Member Representatives

Layla Gonzalez-Delgado  
L.A. Care Health Plan, Member Advocate

Hilda Perez  
L.A. Care Health Plan, Member Representative



**Regional Community Advisory Committee (RCAC) - Region 3**

Rosemead Community Center  
3936 North Muscatel Avenue, Room 4  
Rosemead, CA 91770  
Tuesday, April 18, 2017  
9:30 a.m. - 12:00 p.m.

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Discuss community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss 2017 RCAC Community Work Plan Project

**Meeting Agenda**

Time	Agenda Item	Agenda Lead	Goal/Result
9:30 a.m. - 9:40 a.m.	<b>I. Welcome &amp; Introductions</b> (10 min.)  A. Review of Agenda	Cynthia Conteas-Wood, <i>Chair</i> Kristina Chung, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
9:40 a.m. - 9:50 a.m.	<b>II. Business</b> (85 min.) A. Approval of Agenda & Summary	Cynthia Conteas-Wood, <i>Chair</i>	Receive updates from the ECAC meeting and from the CO&E Department
9:50 a.m. - 10:00 a.m.	B. ECAC Report	Maggie Belton, <i>Vice-Chair</i>	
10:00 a.m. - 10:10 a.m.	C. Reports from Members	Adán Fernandez (ECAC – April) Maggie Belton (ECAC – March) Daniel Kwong (BOG – April)	
10:10 a.m. - 11:05 a.m.	D. CO&E Report <ul style="list-style-type: none"><li>• Revision to Consumer Advisory Committee Member Operating Rules</li><li>• CO&amp;E Toll Free Line</li><li>• HIPPA Training</li><li>• Consumer Advisory Committee Conference</li></ul>	Kristina Chung, <i>Field Specialist</i>	

11:05 a.m. - 11:20 a.m.	<b>III. Regional Issues</b> (15 min.) A. Community Member Issues	Kristina Chung	An opportunity to identify community issues affecting members in the region
11:20 a.m. - 11:30 a.m.	<b>IV. Get Up &amp; Move</b> (10 min.)	Victor Rodriguez, <i>Liaison</i>	An opportunity to stretch and move
11:30 a.m. - 11:45 a.m.	<b>V. RCAC Community Work Plan Project</b> (15 min.) A. Young & Healthy Presentation	Mary Donnelly-Crocker <i>Executive Director</i>	Discuss the 2017 RCAC Community Work Plan Project
11:45 a.m. - 11:50 a.m.	<b>VI. Future Agenda Items</b> (5 min.)	Kristina Chung	Decide agenda items that may be added to a future meeting
11:50 a.m. - 11:55 a.m.	<b>VII. Meeting Evaluations</b> (5 min.)	Cynthia Conteas-Wood	Complete meeting evaluation forms.
11:55 a.m. – 12:00 p.m.	<b>VIII. Public Comments</b> (5 min.)	Cynthia Conteas-Wood	Each public member is given 2 minutes to share a comment with the RCAC
12:00 p.m.	<b>IX. Adjournment</b> <b>Next Meeting: June 20, 2017</b>	Cynthia Conteas-Wood	Learn when the next RCAC meeting will take place

**\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\***

**Note: Members, your absence will be considered unexcused if you do not call Victor Rodriguez at (213) 694-1250, Ext. 5214 to inform him that you will not be attending the meeting.**

**Community Outreach & Engagement (CO&E)  
Toll Free Line 1-888-522-2732**