



**Regional Community Advisory Committee (RCAC)**  
**Region 9 – Long Beach**  
**Committee Summary**

**Miller Family Health Education Center**  
**3820 Cherry Avenue**  
**Long Beach, CA 90807**  
**Wednesday, July 17, 2017**  
**9:00 a.m. - 11:30 a.m.**

**MEMBERS**

	( )		( )	<b><u>STAFF/MANAGEMENT</u></b>	<b><u>GUESTS/PUBLIC</u></b>
Bunly Buth	( )	Ravy Morrath	( )		
Ichnarin Chea	( )	Savy Pol	( )	Kristina Chung, <i>Field Specialist</i>	Eduardo Kogan, <i>Interpreter</i>
Vandy Chin	( )	Lorena Quezada	(E)	Hilda Herrera, <i>Liaison</i>	Paula Alvira, <i>Interpreter</i>
Maria Cruz	( )	Samnieng Rous	( )	Jose Quintaro, <i>Health Navigator</i>	Sina New, <i>Interpreter</i>
Petra Cruz Fernandez, <i>Vice-Chair</i>	( )	Sheila Thach	( )	Idalia Chitica, <i>Field Specialist Supervisor</i>	Bo Uce, <i>Interpreter</i>
Thoura Day	( )	Ana Villaseñor	( )		Tonya Byrd, <i>Public</i>
Cristina Deh-Lee, <i>Chair</i>	( )	Samouth Vonn	(E)		Miguel Gutierrez, <i>Public</i>
Ley Ding	(U)	Arun Tes Yang	( )		Ismael Salamanca, <i>Public</i>
Heang Por Ing	( )	The Children’s Clinic, <i>Community Partner</i>	( )		Layla Gonzalez-Delgado, <i>Boardmember</i>
Sambour Lay	( )				

**Attendance: (15) Members, (1) Community Partner, (0) Providers, (8) Public, (4) Staff**  
**( ) present, (E) excused absence, (U) unexcused absence**

	AGENDA ITEM	SUMMARY OF DISCUSSION AND FOLLOW-UP
I.	<b>WELCOME &amp; INTRODUCTIONS</b>	<ul style="list-style-type: none"> <li>• Petra Fernandez, <i>RCAC Vice-Chair</i>, called the meeting to order.</li> <li>• Cristina Deh-Lee, <i>RCAC Chair</i>, reviewed the following ground rules for the meeting: <ul style="list-style-type: none"> <li>○ We treat each other with respect</li> <li>○ Only one member talks at a time</li> <li>○ We don't have side discussions</li> <li>○ We do not personally attack each other</li> <li>○ We speak up when something is wrong or not working: we confront issues directly</li> <li>○ Raise your hand and wait to be called on</li> <li>○ Put cell phones on vibrate</li> </ul> </li> <li>• Everyone present introduced themselves.</li> <li>• Kristina Chung, <i>Field Specialist</i>, reviewed the meeting's agenda and folder.</li> </ul>
II.	<b>BUSINESS</b> Approval of Agenda & Meeting Summary  <b>ECAC Report</b>	<u>Approval of Agenda &amp; Meeting Summary</u> <ul style="list-style-type: none"> <li>• The agenda was approved as presented.</li> <li>• The May 17, 2017 meeting summary was approved as presented.</li> </ul> <p>Members received a copy of the ECAC report to review. Members who attended the ECAC and Board of Governors (BOG) meetings gave a report on the following:</p> <p><u>June 2017 ECAC Report (Maria Cruz)</u></p> <ul style="list-style-type: none"> <li>• The ECAC Ad-Hoc Committee (Meeting Effectiveness) recommended that they meet again to discuss additional recommendations and make their final recommendation to the committee.</li> </ul> <p><u>July 2017 ECAC Report (Thoura Day/Cristina Deh-Lee)</u></p> <ul style="list-style-type: none"> <li>• Thoura Day reported on the full restoration of dental benefits for Medi-Cal patients.</li> <li>• Cristina Deh-Lee, <i>Chair</i>, reported on the full restoration of adult dental and vision benefits. <ul style="list-style-type: none"> <li>○ Beginning on January 1, 2018, adult Medi-Cal recipients will have access to full dental services. This restoration of benefits will cover gum treatments, rear root canals and partial dentures. Currently, adult Medi-Cal recipients only receive some dental services.</li> <li>○ Beginning January 1, 2020, adult vision services will be fully restored for adult Medi-Cal recipients to include frames and lenses. Currently, only the eye exam is a Medi-Cal benefit.</li> </ul> </li> </ul>

**CO&E Report**  
Kristina Chung  
Hilda Herrera

June 2017 BOG Report (Ravy Morrath)

- The BOG meeting took place at the Michelle Obama Library in Long Beach. Currently, L.A. Care has 2.1 million members.

July 2017 BOG Report (Ana Villaseñor)

- On June 16, 2017, the Antelope Valley FRC had a grand opening.

RCAC Members – ECAC Meeting

- There is no meeting in August.
- Sambour Lay will attend the September 13, 2017 meeting.

RCAC Members – Board of Governors (BOG) Meeting

- There is no meeting in August.
- Arun Tes Yang will attend the September 7, 2017 meeting. This meeting will be an off site retreat.

Operating Rules

- Kristina Chung, *Field Specialist*, reported that the revisions to the Operating Rules did not pass at the July ECAC meeting. Updates will be provided as they become available.

List of Legislators

- All RCAC members received a list of Assembly Members and Senators. Kristina Chung explained that the list is personalized and based on the members' zip codes.

John Baackes' Letter to Members

- Hilda Herrera, *Liaison*, reviewed the letter from John Baackes regarding L.A. Care's efforts on the repeal of the Affordable Care Act.

August Leadership Training

- The fourth ECAC Leadership Training is scheduled for Wednesday, August 16, 2017 at L.A. Care Health Plan from 8:30 a.m. to 4:00 p.m. This training is mandatory for all Chairs, Vice-Chairs and At-Large members.

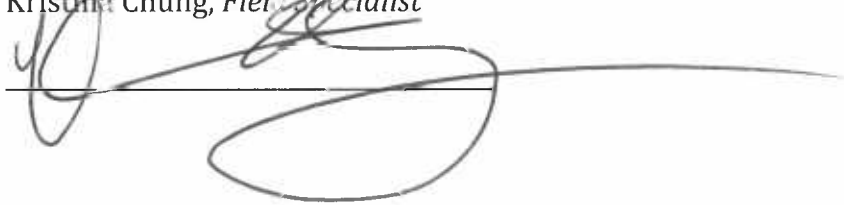
"Members in Focus" (Fall Conference)

- The fall conference will be on Friday, September 22, 2017 from 8:30 a.m. - 4:00 p.m.
- The "Save the Date" flyer was passed out and members were asked to RSVP for the event
- The event is only for Consumer Advisory Committee members and children are not allowed unless

		<p>they are babies.</p> <ul style="list-style-type: none"> <li>• The conference is mandatory and stipend, childcare reimbursement and mileage reimbursement will be provided to eligible members.</li> </ul>
III.	<b>REGIONAL ISSUES</b> <b>Member Issues</b> <i>Group</i>	<p><u>Member Issue – The Children’s Clinic</u></p> <ul style="list-style-type: none"> <li>• At the July ECAC meeting, Francisco Oaxaca, <i>Senior Director of Communications and Community Relations</i>, provided an update on the RCAC 9 motion regarding The Children’s Clinics in Long Beach. <ul style="list-style-type: none"> <li>○ L.A. Care followed up with the 3 RCAC 9 members who reported long wait times at three of The Children’s Clinic sites.</li> <li>○ Two of the members did not respond back to L.A. Care and the other member’s case could not move forward since the time in which to follow up expired.</li> </ul> </li> <li>• L.A. Care had a conference call with The Children’s Clinic regarding RCAC 9’s issue.</li> <li>• The Children’s Clinic will provide a presentation to RCAC 9 on wait times for scheduled appointments and the grievance process.</li> </ul> <p><u>Questions from the Public</u></p> <ul style="list-style-type: none"> <li>• A member of the public who is an L.A. Care Health member had questions and concern on the following topics: <ul style="list-style-type: none"> <li>○ Pap Smears - Why are pap smears offered every 3 years? <ul style="list-style-type: none"> <li>▪ All health plans use the same guidelines for screenings and that is why they are offered every 3 years.</li> </ul> </li> <li>○ Dental Services – There is limited dental services that are offered and many people cannot afford to pay out-of-pocket for services. <ul style="list-style-type: none"> <li>▪ Starting January 1, 2018, full dental benefits will be offered.</li> </ul> </li> </ul> </li> </ul>
IV.	<b>GET UP &amp; MOVE</b> <i>Group</i>	Members had a 10 minute break to stretch and use the restrooms.
V.	<b>COMMUNITY AFFAIRS</b>	<p><u>Health Topic – Injury Prevention</u></p> <ul style="list-style-type: none"> <li>• A handout on <i>Injury Prevention</i> was passed out.</li> </ul> <p><u>General Needs Assessment (GNA) Presentation</u></p> <ul style="list-style-type: none"> <li>• The Culture &amp; Linguistic Department was unable to attend the RCAC meeting so the presentation will be scheduled at a later time.</li> </ul>
VI.	<b>RCAC/Community</b> <b>Work-Plan</b> <i>Group</i>	<p><u>2017 RCAC Work Plan Project</u></p> <ul style="list-style-type: none"> <li>• Miguel Gutierrez and Ismael Salamanca from APLA Health &amp; Wellness provided an update on the <i>Long Beach Health Center Health Fair</i>.</li> </ul>

		<ul style="list-style-type: none"> <li>• The event was originally scheduled for September 27<sup>th</sup> but Miguel notified RCAC 9 that it is now being scheduled for October.</li> <li>• Kristina Chung explained that the October date is not possible since it falls outside of L.A. Care's fiscal year.</li> <li>• APLA will follow up with a new revised date.</li> </ul>
VII.	<b>FUTURE AGENDA ITEMS</b>	No new agenda items were discussed.
VIII.	<b>MEETING EVALUATIONS</b>	Members were reminded to complete and turn in the meeting evaluation included in their packets.
IX.	<b>PUBLIC COMMENTS</b> <i>Public</i>	<ul style="list-style-type: none"> <li>• There was no public comment.</li> </ul>
X.	<b>ADJOURNMENT</b> Cristina Deh-Lee, <i>Chair</i>	<ul style="list-style-type: none"> <li>• The meeting was adjourned at 11:30 a.m.</li> <li>• The next RCAC 9 meeting will be on <b>Monday, September 18, 2017 from 9:00 a.m. – 11:30 a.m. at Miller Family Education Center located at 3820 Cherry Avenue, Long Beach, CA 90807.</b></li> </ul>

Respectfully Submitted by:  
Kristina Chung, *Fiscal Specialist*



Approved by:  
Petra Fernandez, *Vice-Chair*

