

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 6

L.A. Care Family Resource Center - Inglewood
3111 W. Century Blvd. #100
Inglewood, CA 90303
Thursday, October 19, 2017
3:00 p.m. - 5:30 p.m.

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Review revisions to the Consumer Advisory Committee Operating Rules
3. Provide an opportunity to identify community issues affecting members in the region
4. Connect with Health Navigators to address individual member issues

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
3:00 p.m. - 3:10 p.m.	I. Welcome & Introductions (10 min.) A. Review of Agenda	Andria McFerson, <i>Chairperson</i> Courtney Nicholas, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items Review meeting folder, Ground Rules and L.A. Care Mission Statement
3:10 p.m. - 4:30 p.m.	II. Business (80 min.) A. Approval of Agenda & Summary B. ECAC Report C. Member Reports <ul style="list-style-type: none">• September ECAC• September BOG• October ECAC D. CO&E Report	Andria McFerson, <i>Chairperson</i> Andria McFerson, <i>Chairperson</i> Dove Pinkney Dove Pinkney Evangelina Cantero Courtney Nicholas, <i>Field Specialist</i>	Approve today's meeting agenda and August 2017 meeting minutes Receive updates from the ECAC and Board of Governors meetings from the Chair and members who attended the meetings Receive an update from the CO&E Department

	<p>E. ECAC Leadership Training Presentation</p> <p>F. Operating Rules Review</p>	<p>Andria McFerson, <i>Chairperson</i> and Maria Nuñez, <i>Vice-Chairperson</i></p> <p><i>CO&E Staff</i></p>	<p>Presentation of information learned by Chairperson and Vice-chairperson during FY 2017 ECAC Leadership Trainings</p> <p>Review revisions to the Consumer Advisory Committee Operating Rules Review Operating Rules</p>
4:30 p.m. - 4:40 p.m.	III. Get Up & Move/Break (10 min.)	Group	An opportunity to stretch and move
4:40 p.m. – 4:55 p.m.	IV. Regional Issues (15 min.)	Group	An opportunity to identify community issues affecting members in the region
	<ul style="list-style-type: none"> Community Member Issues 		
4:55 p.m. - 5:10 p.m.	V. Community Affairs (15 min.)	Group	An opportunity to learn about National Breast Cancer Awareness Month
	<p>A. Health Topic – “National Breast Cancer Awareness Month”</p> <p>B. Cultural & Linguistic (C&L) Services presentation</p>	<p><i>Cultural & Linguistic Services, L.A. Care</i></p>	A presentation on L.A. Care Cultural & Linguistic Services
5:10 p.m. - 5:15 p.m.	VI. RCAC Community Work Project (5 min.)	Group	Discuss the 2017 RCAC Community Work Project
5:15 p.m. - 5:20 p.m.	VII. Future Agenda Items (5 min.)	Group	Decide agenda items that may be added to a future meeting
5:20 p.m. – 5:25 p.m.	VIII. Meeting Evaluations (5 min.)	Group	Complete meeting evaluation forms
5:25 p.m. - 5:30 p.m.	IX. Public Comments (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
5:30 p.m.	X. Adjournment	Andria McFerson, <i>Chairperson</i>	Learn when the next RCAC meeting will take place
	A. Next Meeting Date: Thursday, December 21, 2017		

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.

Community Outreach & Engagement Toll Free Line 1-888-522-2732