

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 6

Family Resource Center - Inglewood
3111 W Century Blvd. #100
Inglewood, CA 90303
310-330-3130

Thursday, April 19, 2018
3:00 PM – 5:30 PM

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Receive a training on Diabetes and a list of resources available to the community

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
3:00 p.m. - 3:10 p.m.	I. Welcome & Introductions (10 min.) A. Review of Agenda	Andria McFerson, <i>Chairperson</i> Auleria Eakins, <i>Manager,</i> <i>CO&E</i>	Get to know each other and review the goals for the meeting and agenda items
3:10 p.m. - 3:50 p.m.	II. Business (40 min.) A. Approval of Agenda & Summary (5 min) B. ECAC Report (10 min) <ul style="list-style-type: none">• March 2018 Report C. Board of Governors (BOG) Report (5 min)	Andria McFerson, <i>Chairperson</i> Andria McFerson, <i>Chairperson</i> No meeting for the month of March 2018	Approve today's meeting agenda and December 2017 meeting minutes Receive updates from the ECAC and Board of Governors meetings

	D. CO&E Report (20 min) <ul style="list-style-type: none"> • 2018 Chair/Vice-Chair Nominations/Elections • CAC Transportation Guidelines • L.A. Care Transportation Benefit 	Auleria Eakins, Manager CO&E	Receive an update from the CO&E Department
4:50 p.m. - 4:05 p.m.	III. Regional Issues (15 min.) A. Community Member Issues	Auleria Eakins, <i>Manager, CO&E</i>	An opportunity to identify community issues affecting members in the region
4:05 p.m. – 4:15 p.m.	IV. Get Up & Move/Break (10 min.)	Group	An opportunity to stretch and move
4:15 p.m. - 5:10 p.m.	V. RCAC Community Work Projects (55 min.) A. Community Work Projects 2017/2018 a. Partnership Status B. Health Education Training <ul style="list-style-type: none"> • Heart Health 101 C. Community Outreach Events	Auleria Eakins, <i>Manager, CO&E</i> Hilda Herrera, <i>Liaison</i> Group	Discuss the 2018 RCAC Community Work Projects that include the Community Partnership, health topic training and community outreach events.
5:10 p.m. - 5:15 p.m.	VI. Future Agenda Items (5 min.)	Group	Decide agenda items that may be added to a future meeting
5:15 p.m. – 5:20 p.m.	VII. Meeting Evaluations (5 min.)	Group	Complete meeting evaluation forms
5:20 p.m. - 5:30 p.m.	VIII. Public Comments (10 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
5:30 p.m.	IX. Adjournment A. Next Meeting Date: Thursday, April 19, 2018	Andria McFerson, <i>Chairperson</i>	Learn when the next RCAC meeting will take place

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform him that you will not be attending the meeting.

Community Outreach & Engagement
Toll Free Line 1-888-522-2732

L.A. Care Member Services Department
Toll Free Line 1-888-839-9909