

**Board of Governors, Member Representatives**

**Layla Gonzalez-Delgado**  
**L.A. Care Health Plan, Member Advocate**

**Hilda Perez**  
**L.A. Care Health Plan, Member Representative**



**Regional Community Advisory Committee (RCAC) - Region 5**

**Veterans Memorial Building**  
**4117 Overland Avenue**  
**Culver City, CA 90230**  
**Monday, October 16, 2017**  
**2:00 p.m. - 4:30 p.m.**

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Review revisions to the Consumer Advisory Committee Operating Rules
3. Provide an opportunity to identify community issues affecting members in the region
4. Connect with Health Navigators to address individual member issues

**Meeting Agenda**

<b>Time</b>	<b>Agenda Item</b>	<b>Agenda Lead</b>	<b>Goal/Result</b>
2:00 p.m. - 2:10 p.m.	<b>I. Welcome &amp; Introductions</b> (10 min.) <b>A. Review of Agenda</b>	Maria Sanchez, <i>Chairperson</i>  Courtney Nicholas, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items  Review meeting folder, Ground Rules and L.A. Care Mission Statement
2:10 p.m. - 3:30 p.m.	<b>II. Business</b> (80 min.) <b>A. Approval of Agenda &amp; Summary</b>  <b>B. ECAC Report</b>  <b>C. Member Reports</b> <ul style="list-style-type: none"><li>• September ECAC</li><li>• September BOG</li><li>• October ECAC</li></ul> <b>D. CO&amp;E Report</b>	Maria Sanchez, <i>Chairperson</i>  Maria Sanchez, <i>Chairperson</i>  Clotill Cleo Ray Lorena Gonzalez Rudy Navarette  Courtney Nicholas, <i>Field Specialist</i>	Approve today's meeting agenda and August 2017 meeting minutes  Receive updates from the ECAC and Board of Governors meetings from the Chair and members who attended the meetings  Receive an update from the CO&E Department

	<p><b>E. ECAC Leadership Training Presentation</b></p> <p><b>F. Operating Rules Review</b></p>	<p>Maria Sanchez, <i>Chairperson</i> and Lourdes Servin, <i>Vice-Chairperson</i></p> <p><i>CO&amp;E Staff</i></p>	<p>Presentation of information learned by Chairperson and Vice-chairperson during FY 2017 ECAC Leadership Trainings</p> <p>Review revisions to the Consumer Advisory Committee Operating Rules Review Operating Rules</p>
3:30 p.m. - 3:40 p.m.	<b>III. Get Up &amp; Move/Break</b> (10 min.)	Group	An opportunity to stretch and move
3:40 p.m. – 3:55 p.m.	<p><b>IV. Regional Issues</b> (15 min.)</p> <ul style="list-style-type: none"> <li>Community Member Issues</li> </ul>	Group	An opportunity to identify community issues affecting members in the region
3:55 p.m. - 4:10 p.m.	<p><b>V. Community Affairs</b> (15 min.)</p> <p><b>A. Health Topic – “National Breast Cancer Awareness Month”</b></p> <p><b>B. Cultural &amp; Linguistic (C&amp;L) Services presentation</b></p>	<p>Group</p> <p><i>Cultural &amp; Linguistic Services, L.A. Care</i></p>	<p>An opportunity to learn about National Breast Cancer Awareness Month</p> <p>A presentation on L.A. Care Cultural &amp; Linguistic Services</p>
4:10 p.m. - 4:15 p.m.	<b>VI. RCAC Community Work Project</b> (5 min.)	Group	Discuss the 2018 RCAC Community Work Project
4:15 p.m. - 4:20 p.m.	<b>VII. Future Agenda Items</b> (5 min.)	Group	Decide agenda items that may be added to a future meeting
4:20 p.m. – 4:25 p.m.	<b>VIII. Meeting Evaluations</b> (5 min.)	Group	Complete meeting evaluation forms
4:25 p.m. - 4:30 p.m.	<b>IX. Public Comments</b> (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
4:30 p.m.	<p><b>X. Adjournment</b></p> <p><b>A. Next Meeting Date:</b> Monday, December 18, 2017</p>	Maria Sanchez, <i>Chairperson</i>	Learn when the next RCAC meeting will take place

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

***NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform her that you will not be attending the meeting.***

**Community Outreach & Engagement Toll Free Line 1-888-522-2732**