

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 2

L. A. Care Family Resource Center - Pacoima
10807 San Fernando Road
Pacoima, CA 91331
Monday, August 21, 2017
10:00 am - 12:30 pm

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Review revisions to the Consumer Advisory Committee Operating Rules
3. Provide an opportunity to identify community issues affecting members in the region
4. Connect with Health Navigators to address individual member issues
5. Discuss 2017 Community Work Project

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
10:00 a.m. - 10:10 a.m.	I. Welcome & Introductions (10 min.) A. Review of Agenda	Ana Rodriguez, <i>Chair</i> Courtney Nicholas, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
10:10 a.m. - 10:30 a.m.	II. Business (20 min.) A. Approval of Agenda & Summary B. ECAC Report <ul style="list-style-type: none">• July ECAC Member Report• July BOG Member Report C. CO&E Report	Ana Rodriguez, <i>Chair</i> Diana Leff Ana Rodriguez Courtney Nicholas, <i>Field Specialist</i>	Approve today's meeting agenda and May 2017 meeting minutes. Receive updates from the ECAC and Board of Governors meetings from the members who attended the meetings. Receive an update from the CO&E Department.
10:30 a.m. - 10:40 a.m.	III. Get Up & Move/Break (10 min.)	Group	An opportunity to stretch and move

10:40 a.m. – 11:00 a.m.	IV. Regional Issues (20 min.) • Community Member Issues	Group	An opportunity to identify community issues affecting members in the region
11:00 a.m. - 12:05 p.m.	V. Community Affairs (65 min.) A. Health Topic – “Complementary & Alternative Medicine (CAM)” B. Medi-Cal Presentation C. Cultural & Linguistics Services	Group <i>Center for Health Care Rights</i> Cultural & Linguistics, <i>L.A. Care</i>	An opportunity to learn about (CAM). A presentation on Medi-Cal by the Center for Health Care Rights A presentation by C&L on the FY 2015-2016 Annual Evaluation and GNA Results
12:05 p.m. - 12:15 p.m.	VI. RCAC Community Work Project (10 min.) • Increasing Access to Dental Health	Group	Discuss the 2017 RCAC Community Work Project.
12:15 p.m. - 12:20 p.m.	VII. Future Agenda Items (5 min.)	Group	Decide agenda items that may be added to a future meeting.
12:20 p.m. – 12:25 p.m.	VIII. Meeting Evaluations (5 min.)	Group	Complete meeting evaluation forms.
12:25 p.m. - 12:30 p.m.	IX. Public Comments (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC.
12:30 p.m.	X. Adjournment A. Next Meeting Date: Monday, October 16, 2017	Ana Rodriguez, <i>Chair</i>	Learn when the next RCAC meeting will take place.

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Jose (Ricardo) Rivas at (213) 694-1250, Ext. 4090 to inform him that you will not be attending the meeting.

Community Outreach & Engagement
Toll Free Line 1-888-522-2732