

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 2

L. A. Care Family Resource Center - Pacoima
10807 San Fernando Road
Pacoima, CA 91331
Monday, June 19, 2017
10:00 am - 12:30 pm

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Review revisions to the Consumer Advisory Committee Operating Rules
3. Provide an opportunity to identify community issues affecting members in the region
4. Connect with Health Navigators to address individual member issues
5. Discuss 2017 Community Work Project

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
10:00 a.m. - 10:10 a.m.	I. Welcome & Introductions (10 min.) A. Review of Agenda	Laura Rhone, Vice-Chairperson Courtney Nicholas, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
10:10 a.m. - 11:00 a.m.	II. Business (50 min.) A. Approval of Agenda & Summary B. ECAC Report <ul style="list-style-type: none">• May ECAC Member Report• May BOG Member Report• June ECAC Member Report• June BOG Member Report C. CO&E Report	Laura Rhone, Vice-Chairperson Ana Rodriguez, <i>Chair</i> Janet Henderson Elizabeth Cooper Estella Lara Maricruz Alvarez Courtney Nicholas, <i>Field Specialist</i>	Approve today's meeting agenda and May 2017 meeting minutes. Receive updates from the ECAC and Board of Governors meetings from the Chair and members who attended the meetings. Receive an update from the CO&E Department.

	<ul style="list-style-type: none"> Revisions to Consumer Advisory Committee Operating Rules 	Judy Hsieh Bigman, <i>Senior Communications and Community Relations Specialist</i>	Review revisions to the Consumer Advisory Committee Operating Rules
11:00 a.m. - 11:10 a.m.	III. Get Up & Move/Break (10 min.)	Group	An opportunity to stretch and move
11:10 a.m. – 11:30 a.m.	IV. Regional Issues (20 min.) <ul style="list-style-type: none"> Community Member Issues 	Group	An opportunity to identify community issues affecting members in the region
11:30 a.m. - 12:00 p.m.	V. Community Affairs (30 min.) <ul style="list-style-type: none"> A. Health Topic – “Physical Activity” B. Culture & Linguistics 	Group Culture & Linguistics, <i>L.A. Care</i>	An opportunity to learn about physical activity A presentation by C&L on the FY 2015-2016 Annual Evaluation and GNA Results
12:00 p.m. - 12:15 p.m.	VI. RCAC Community Work Project (15 min.) <ul style="list-style-type: none"> Increasing Access to Dental Health 	Group	Discuss the 2017 RCAC Community Work Project.
12:15 p.m. - 12:20 p.m.	VII. Future Agenda Items (5 min.)	Group	Decide agenda items that may be added to a future meeting.
12:20 p.m. – 12:25 p.m.	VIII. Meeting Evaluations (5 min.)	Group	Complete meeting evaluation forms.
12:25 p.m. - 12:30 p.m.	IX. Public Comments (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC.
12:30 p.m.	X. Adjournment <ul style="list-style-type: none"> A. Next Meeting Date: Monday, August 21, 2017 	Laura Rhone, <i>Vice-Chairperson</i>	Learn when the next RCAC meeting will take place.

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Jose (Ricardo) Rivas at (213) 694-1250, Ext. 4090 to inform him that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**