

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 2

L. A. Care Family Resource Center - Pacoima
10807 San Fernando Road
Pacoima, CA 91331
Monday, May 8, 2017
10:00 am - 12:30 pm

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Review revisions to the Consumer Advisory Committee Operating Rules
3. Provide an opportunity to identify community issues affecting members in the region
4. Connect with Health Navigators to address individual member issues
5. Discuss 2017 Community Work Project

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
10:00 a.m. - 10:10 a.m.	I. Welcome & Introductions (10 min.) A. Review of Agenda	Ana Rodriguez, <i>Chairperson</i> Courtney Nicholas, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
10:10 a.m. - 11:00 a.m.	II. Business (50 min.) A. Approval of Agenda & Summary B. ECAC Report <ul style="list-style-type: none">• March ECAC Report• April BOG Report• April ECAC Report C. CO&E Report	Ana Rodriguez, <i>Chair</i> Ana Rodriguez, <i>Chair</i> Ana Maria Barraso, <i>Member</i> Elizabeth Cooper, <i>Member</i> Courtney Nicholas, <i>Field Specialist</i>	Approve today's meeting agenda and February 2017 meeting minutes. Receive updates from the ECAC meeting and the Board of Governors meeting from the Chair and members who attended the meetings. Receive an update from the CO&E Department that includes review revisions to the

	<ul style="list-style-type: none"> • Revisions to Consumer Advisory Committee Operating Rules • HIPPA Training • CO&E Toll Free Line 		Consumer Advisory Committee Operating Rules, HIPAA Training and the CO&E Toll Free Line.
11:00 a.m. - 11:30 a.m.	III. Regional Issues (30 min.) A. Community Member Issues	Group	An opportunity to identify community issues affecting members in the region
11:30 a.m. - 11:40 a.m.	IV. Get Up & Move/Break (10 min.)	Group	An opportunity to stretch and move
11:40 a.m. - 11:45 a.m.	V. Community Affairs (5 min.) <ul style="list-style-type: none"> • Health Topic – “Stress Management” 	Group	An opportunity to learn about stress management
11:45 a.m. - 12:05 p.m.	VI. RCAC Community Work Project (20 min.) <ul style="list-style-type: none"> • Increasing Access to Dental Health 	Group	Discuss the 2017 RCAC Community Work Project
12:05 p.m. - 12:15 p.m.	VII. Future Agenda Items (10 min.)	Group	Decide agenda items that may be added to a future meeting
12:15 p.m. – 12:20 p.m.	VIII. Meeting Evaluations (5 min.)	Group	Complete meeting evaluation forms
12:20 p.m. - 12:30 p.m.	IX. Public Comments (10 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
12:30 p.m.	X. Adjournment A. Next Meeting Date: Monday, June 19, 2017	Ana Rodriguez, <i>Chairperson</i>	Learn when the next RCAC meeting will take place

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Jose (Ricardo) Rivas at (213) 694-1250, Ext. 4090 to inform him that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**