

**Board of Governors, Member Representatives**

**Layla Gonzalez-Delgado**  
**L.A. Care Health Plan, Member Advocate**

**Hilda Perez**  
**L.A. Care Health Plan, Member Representative**



**Regional Community Advisory Committee (RCAC) - Region 2**

**L. A. Care Family Resource Center - Pacoima**  
**10807 San Fernando Road**  
**Pacoima, CA 91331**  
**Monday, April 17, 2017**  
**10:00 am - 12:30 pm**

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Review revisions to the Consumer Advisory Committee Operating Rules.
3. Provide an opportunity to identify community issues affecting members in the region
4. Connect with Health Navigators to address individual member issues
5. Discuss 2017 Community Work Project

**Meeting Agenda**

<b>Time</b>	<b>Agenda Item</b>	<b>Agenda Lead</b>	<b>Goal/Result</b>
10:00 a.m. - 10:10 a.m.	<b>I. Welcome &amp; Introductions</b> (10 min.) <b>A. Review of Agenda</b>	Ana Rodriguez, <i>Chairperson</i>  Auleria Eakins, <i>Manager, CO&amp;E</i>	Get to know each other and review the goals for the meeting and agenda items
10:10 a.m. - 11:00 a.m.	<b>II. Business</b> (50 min.) <b>A. Approval of Agenda &amp; Summary</b>  <b>B. ECAC Report</b> <ul style="list-style-type: none"><li>• March ECAC Report</li><li>• April BOG Report</li><li>• April ECAC Report</li></ul> <b>C. CO&amp;E Report</b>	Ana Rodriguez, <i>Chair</i>  Ana Rodriguez, <i>Chair</i>  Ana Maria Barraso, <i>Member</i> Elizabeth Cooper, <i>Member</i>  Auleria Eakins, <i>Manager, CO&amp;E</i>	Approve today's meeting agenda and February 2017 meeting minutes.  Receive updates from the ECAC meeting and the Board of Governors meeting from the Chair and members who attended the meetings.  Receive an update from the CO&E Department that includes review revisions to the

	<ul style="list-style-type: none"> <li>• Revisions to Consumer Advisory Committee Operating Rules</li> <li>• HIPPA Training</li> <li>• CO&amp;E Toll Free Line</li> </ul>		Consumer Advisory Committee Operating Rules, HIPAA Training and the CO&E Toll Free Line.
11:00 a.m. - 11:30 a.m.	<b>III. Regional Issues</b> (30 min.) <b>A. Community Member Issues</b>	Group	An opportunity to identify community issues affecting members in the region
11:30 a.m. - 11:40 a.m.	<b>IV. Get Up &amp; Move/Break</b> (10 min.)	Group	An opportunity to stretch and move
11:40 a.m. - 11:45 a.m.	<b>V. Community Affairs</b> (5 min.) <ul style="list-style-type: none"> <li>• Health Topic – “Stress Management”</li> </ul>	Group	An opportunity to learn about stress management.
11:45 a.m. - 12:05 p.m.	<b>VI. RCAC Community Work Project</b> (20 min.) <ul style="list-style-type: none"> <li>• Increasing Access to Dental Health</li> </ul>	Group	Discuss the 2017 RCAC Community Work Project
12:05 p.m. - 12:15 p.m.	<b>VII. Future Agenda Items</b> (10 min.)	Group	Decide agenda items that may be added to a future meeting
12:15 p.m. – 12:20 p.m.	<b>VIII. Meeting Evaluations</b> (5 min.)	Group	Complete meeting evaluation forms
12:20 p.m. - 12:30 p.m.	<b>IX. Public Comments</b> (10 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
12:30 p.m.	<b>X. Adjournment</b> <b>A. Next Meeting Date:</b> Monday, June 19, 2017	Ana Rodriguez, <i>Chairperson</i>	Learn when the next RCAC meeting will take place

**\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\***

**Note: Members, your absence will be considered unexcused if you do not call Jose (Ricardo) Rivas at (213) 694-1250, Ext. 4090 to inform him that you will not be attending the meeting.**

**Community Outreach & Engagement  
Toll Free Line 1-888-522-2732**