

**Board of Governors, Member Representatives**

**Layla Gonzalez-Delgado**  
**L.A. Care Health Plan, Member Advocate**

**Hilda Perez**  
**L.A. Care Health Plan, Member Representative**



**Regional Community Advisory Committee (RCAC) - Region 2**

**L.A. Care Family Resource Center - Pacoima**  
**10807 San Fernando Road**  
**Pacoima, CA 91331**  
**Monday, October 16, 2017**  
**10:00 am - 12:30 pm**

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Discuss community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss 2017 Community Work Project

**Meeting Agenda**

<b>Time</b>	<b>Agenda Item</b>	<b>Agenda Lead</b>	<b>Goal/Result</b>
10:00 a.m. - 10:10 a.m.	<b>I. Welcome &amp; Introductions</b> (10 min.) <b>A. Review of Agenda</b>	Ana Rodriguez, <i>Chair</i>  Kristina Chung, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
10:10 a.m. - 10:20 a.m.	<b>II. Business</b> (90 min.) <b>A. Approval of Agenda &amp; Summary</b> (10 min.)	Ana Rodriguez, <i>Chair</i>	Approve today's meeting agenda and May 2017 meeting minutes
10:20 a.m. - 10:25 a.m.	<b>B. ECAC Report</b> <ul style="list-style-type: none"><li>• September 2017 Report (5 min.)</li></ul>	Channary Lim Ana Rodriguez	Receive updates from the ECAC and Board of Governors meetings
10:25 a.m. - 10:30 a.m.	<ul style="list-style-type: none"><li>• October 2017 Report (5 min.)</li></ul>	Virginia Martinez Ana Rodriguez	
10:30 a.m. - 10:35 a.m.	<b>C. Board of Governors (BOG) Report</b> (5 min.) <ul style="list-style-type: none"><li>• September 2017 Report</li><li>• October 2017 Report</li></ul>	Laura Rhone, <i>Vice-Chair</i> Maria Ramos	

10:35 a.m. – 11:40 a.m.	<b>D. CO&amp;E Report</b> (65 min.) <ul style="list-style-type: none"> <li>• Review of Operating Rules</li> <li>• December Fall 2017 Conference</li> <li>• ECAC Leadership Training</li> <li>• New RCAC Agenda</li> </ul>	Judy Hsieh Bigman Kristina Chung	Receive an update from the CO&E Department
11:40 a.m. - 11:50 a.m.	<b>III. Get Up &amp; Move/Break</b> (10 min.)	Ricardo Rivas	An opportunity to stretch and move
11:50 a.m. – 11:55 a.m.	<b>IV. Regional Issues</b> (5 min.) <ul style="list-style-type: none"> <li>• Community Member Issues</li> </ul>	Group	An opportunity to identify community issues affecting members in the region
11:55 a.m. - 12:10 p.m.	<b>V. Community Affairs</b> (15 min.) <p><b>A.</b> Health Topic – Breast Cancer</p> <p><b>B.</b> Cultural &amp; Linguistics (C&amp;L) Presentation</p>	Meagan DeLeon	A presentation by C&L on their services
12:10 p.m. - 12:15 p.m.	<b>VI. RCAC Community Work Project</b> (5 min.) <ul style="list-style-type: none"> <li>• 2017-2018 Community Work Project</li> </ul>	Kristina Chung	Discuss the 2017-2018 RCAC Community Work Project
12:15 p.m. - 12:20 p.m.	<b>VII. Future Agenda Items</b> (5 min.)	Group	Decide agenda items that may be added to a future meeting
12:20 p.m. – 12:25 p.m.	<b>VIII. Meeting Evaluations</b> (5 min.)	Group	Complete meeting evaluation forms
12:25 p.m. - 12:30 p.m.	<b>IX. Public Comments</b> (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
12:30 p.m.	<b>X. Adjournment</b> <p><b>A. Next Meeting Date:</b> Monday, December 18, 2017</p>	Ana Rodriguez, <i>Chair</i>	Learn when the next RCAC meeting will take place

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

**NOTE:** Members, your absence will be considered unexcused if you do not call Jose (Ricardo) Rivas at (213) 694-1250, Ext. 4090 to inform him that you will not be attending the meeting.

**Community Outreach & Engagement**  
Toll Free Line 1-888-522-2732