

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 2

L. A. Care Family Resource Center - Pacoima
10807 San Fernando Road
Pacoima, CA 91331
Monday, February 27, 2017
10:00am - 12:30pm

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss 2017 Community Work Project

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
10:00 a.m. - 10:10 a.m.	I. Welcome & Introductions (10 min.) A. Review of Agenda	Ana Rodriguez, <i>Chairperson</i> Courtney Nicholas, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
10:10 a.m. - 11:00 a.m.	II. Business (50 min.) A. Approval of Agenda & Summary B. ECAC Report C. CO&E Report D. Code of Conduct & Standards of Behavior E. Provisional Membership	Ana Rodriguez, <i>Chair</i> Courtney Nicholas, <i>Field Specialist</i>	Receive updates from the ECAC meeting and from the CO&E Department
11:00 a.m. - 11:30 a.m.	III. Regional Issues (30 min.) A. Community Member Issues	Group	An opportunity to identify community issues affecting members in the region

11:30 a.m. - 11:40 a.m.	IV. Get Up & Move/Break (10 min.)	Group	An opportunity to stretch and move
11:40 a.m. - 11:45 a.m.	V. Community Affairs (5 min.) Health Topic – Children’s Dental Health	Group	An opportunity to learn about Children’s Dental Health
11:45 a.m. - 12:05 p.m.	VI. RCAC Community Work Project (20 min.)	Group	Discuss the 2017 RCAC Community Work Project
12:05 p.m. - 12:15 p.m.	VII. Future Agenda Items (10 min.)	Group	Decide agenda items that may be added to a future meeting
12:15 p.m. – 12:20 p.m.	VIII. Meeting Evaluations (5 min.)	Group	Complete meeting evaluation forms
12:20 p.m. - 12:30 p.m.	IX. Public Comments (10 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
12:30 p.m.	X. Adjournment A. Next Meeting Date: April 17, 2017	Ana Rodriguez, <i>Chairperson</i>	Learn when the next RCAC meeting will take place

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Jose (Ricardo) Rivas at (213) 694-1250, Ext. 4090 to inform him that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**