

**Board of Governors, Member Representatives**

**Layla Gonzalez-Delgado**  
**L.A. Care Health Plan, Member Advocate**

**Hilda Perez**  
**L.A. Care Health Plan, Member Representative**



**Regional Community Advisory Committee (RCAC) - Region 1**

**L.A. Care Family Resource Center - Palmdale**  
**2072 East Palmdale Blvd.**  
**Palmdale, CA 93550**  
**Friday, October 20, 2017**  
**10:00 am - 12:30 pm**

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Review revisions to the Consumer Advisory Committee Operating Rules
3. Provide an opportunity to identify community issues affecting members in the region
4. Connect with Health Navigators to address individual member issues
5. Discuss 2018 Community Work Project

**Meeting Agenda**

<b>Time</b>	<b>Agenda Item</b>	<b>Agenda Lead</b>	<b>Goal/Result</b>
10:00 a.m. - 10:10 a.m.	<b>I. Welcome &amp; Introductions</b> (10 min.) <b>A.</b> Review of Agenda	Adela Guadarrama, <i>Chairperson</i>  Kristina Chung, <i>Field Specialist</i>	Get to know each other and review the goals for the meeting and agenda items
10:10 a.m. - 10:20 a.m.	<b>II. Business</b> (90 min.) <b>A.</b> Approval of Agenda & Summary (10 min)	Adela Guadarrama, <i>Chairperson</i>	Approve today's meeting agenda and August 2017 meeting minutes
10:20 a.m. – 10:25 a.m.	<b>B.</b> ECAC Report <ul style="list-style-type: none"><li>• September 2017 Report (5 min)</li></ul>	Maria Mayoral Adela Guadarrama	Receive updates from the ECAC and Board of Governors
10:25 a.m. – 10:30 a.m.	<ul style="list-style-type: none"><li>• October 2017 Report (5 min)</li></ul>	Antonia Rodas Adela Guadarrama	
10:30 a.m. – 10:35 a.m.	<b>C.</b> Board of Governors (BOG) Report (5 min) <ul style="list-style-type: none"><li>• September 2017 Report</li><li>• October 2017 Report</li></ul>	Maria Teresa Caballero  Maria Angeles Cruz	

10:35 a.m. – 11:40 a.m.	<b>D. CO&amp;E Report (65 min)</b> <ul style="list-style-type: none"> <li>Review of Operating Rules</li> <li>December Fall 2017 Conference</li> <li>ECAC Leadership Training</li> <li>New RCAC Agenda</li> </ul>	Francisco Oaxaca Kristina Chung	Receive an update from the CO&E Department
11:40 a.m. - 11:50 a.m.	<b>III. Get Up &amp; Move/Break (10 min.)</b>	Ricardo Rivas	An opportunity to stretch and move
11:50 a.m. – 11:55 a.m.	<b>IV. Regional Issues (5 min.)</b> <ul style="list-style-type: none"> <li>Community Member Issues</li> </ul>	Group	An opportunity to identify community issues affecting members in the region
11:55 a.m. - 12:05 p.m.	<b>V. Community Affairs (10 min.)</b> <p><b>A. Health Topic – Breast Cancer</b></p> <p><b>B. Culture &amp; Linguistics (C&amp;L) Presentation</b></p>	Group	An opportunity to learn about Breast Cancer  A presentation by C&L on their services
12:05 p.m. - 12:15 p.m.	<b>VI. RCAC Community Work Project (10 min.)</b> <ul style="list-style-type: none"> <li>2017 Community Work Project</li> <li>2018 Community Work Project</li> </ul>	Antelope Valley Community Clinic Kristina Chung	Discuss the 2018 RCAC Community Work Project
12:15 p.m. - 12:20 p.m.	<b>VII. Future Agenda Items (5 min.)</b>	Group	Decide agenda items that may be added to a future meeting
12:20 p.m. – 12:25 p.m.	<b>VIII. Meeting Evaluations (5 min.)</b>	Group	Complete meeting evaluation forms
12:25 p.m. - 12:30 p.m.	<b>IX. Public Comments (5 min.)</b>	Group	Each public member is given 2 minutes to share a comment with the RCAC
12:30 p.m.	<b>X. Adjournment</b> <p><b>A. Next Meeting Date:</b> Friday, December 8, 2017</p>	Adela Guadarrama, <i>Chairperson</i>	Learn when the next RCAC meeting will take place

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

***NOTE: Members, your absence will be considered unexcused if you do not call Jose (Ricardo) Rivas at (213) 694-1250, Ext. 4090 to inform him that you will not be attending the meeting.***

**Community Outreach & Engagement**  
**Toll Free Line 1-888-522-2732**