



**L.A. Care**  
HEALTH PLAN

[www.lacare.org](http://www.lacare.org)

## LA Care's Behavioral Health Department Clinical Team Is Available to Assist

### CONTACT

For BH questions and/or support, please contact BH Officer of the Day by:

BH Phone Line: 1-844-858-9940  
Internal: Ex: 5449  
BH Email: [behavioralhealth@lacare.org](mailto:behavioralhealth@lacare.org)

**Operated during business hours.**

### TOOLS

1. **Universal Screening Tool** to decide where to refer the member for BH services.
2. **BH benefits** in the spectrum of care.
3. **Toolkits**: <http://www.lacare.org/providers/behavioral-health/forms-and-toolkits>

### SERVICES

Services by Licensed BH Specialists:

1. Providing BH clinical consultation.
2. Resolving BH service access issues.
3. Ensuring appropriate clinical transfer in BH system of care.
4. Assisting in the oversight of the BH service system collaboration, BH care coordination and service quality by the BH vendor's network.

*Thank you.*