

Board of Governors, Member Representatives

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L.A. Care Health Plan, Member Advocate

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L.A. Care Health Plan, Member Representative



**Board of Governors
Executive Community Advisory Committee (ECAC)**

L.A. Care Health Plan
Conference Rooms 1018 and 1019
1055 West 7th Street, 10th Floor
Los Angeles, CA 90017
Wednesday, December 13, 2017
10:00 a.m. - 1:00 p.m.
Call-in number: 1-855-846-1604 access code 995 019 394

Goals for Today's Meeting

1. Identify community issues affecting members by region.
2. Receive an update from L.A. Care's Chief Executive Officer.
3. Present a motion to approve revisions to the Operating Rules for the Community Advisory Committees and Executive Community Advisory Committee of L.A. Care Health Plan.
4. Provide a presentation on the 2017 Oral Health Initiative Partnership.
5. Receive information on the Cultural and Linguistic overview and FY 2016-2017 evaluation.
6. Present a motion to ECAC from CCI Area 1

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
10:00 a.m.	I. Call to Order (5 minutes)	Cristina Deh-Lee, <i>Chairperson</i>	Call meeting to order.
10:05 a.m. - 10:10 a.m.	II. Approve Agenda for December 13, 2017 (5 minutes)	Chairperson	Approve today's meeting agenda.
10:10 a.m. - 10:15 a.m.	III. Approve meeting minutes for November 08, 2017 meeting (5 minutes)	Chairperson	Approve the meeting minutes for the November 08, 2017 ECAC meeting.
10:15 a.m. - 11:20 a.m.	IV. Standing Items (65 minutes) A. ECAC Chairperson Report (10:15 a.m. to 10:20 a.m.) B. Board Member Report (10:20 a.m. to 10:35 a.m.)	Chairperson Board Members	Chair will provide a report if applicable. Receive an update on items discussed by the Board of Governors.

	<p>C. Update from Chief Executive Officer (10:35 a.m. to 10:55 a.m.)</p> <p>D. Communication and Community Relations Update (10:55 a.m. to 11:10 a.m.)</p> <p>E. Global Member Issues (11:10 a.m. to 11:25 a.m.)</p>	<p>John Baackes, <i>Chief Executive Officer</i></p> <p>Francisco Oaxaca, <i>Senior Director of Communications and Community Relations</i></p> <p>Group</p>	<p>Receive an update from L.A. Care’s Chief Executive Officer.</p> <p>Receive an update on L.A Care’s Communications and Community Relations Department.</p> <p>Report global member issues discussed during the RCAC/CCI meetings.</p>
11:25 a.m. - 11:35 a .m.	V. Get Up & Move (10 min.)	Group	An opportunity to stretch and move.
11:35 a.m. - 12:05 p.m.	<p>VI. Old Business (30 min.)</p> <p>A. Approval of Revision to the Operating Rules for the Community Advisory Committees and Executive Community Advisory Committee of L.A. Care Health Plan</p> <ul style="list-style-type: none"> • <i>Motion to approve revisions to the consumer advisory Operating Rules, as attached.</i> <p>(11:35 a.m. to 11:55 a.m.)</p> <p>B. 2017 Oral Health Initiative Partnership Presentation (11:55 a.m. to 12:05 p.m.)</p>	<p>Judy Hsieh Bigman, <i>Senior Communications Specialist, Communications and Community Relations</i></p> <p>Martin Vicente, <i>CO&E</i></p>	<p>Present a motion to approve revisions to the Operating Rules for the Community Advisory Committees and Executive Community Advisory Committee of L.A. Care Health Plan.</p> <p>Provide the committee members a presentation on the 2017 Oral Health Initiative Partnership.</p>
12:05 p.m. - 12:45 p.m.	<p>VII. New Business (40 min.)</p> <p>A. Cultural and Linguistics overview and FY 2016-1017 evaluation (12:05 p.m. to 12:20 p.m.)</p>	<p>Marie Mercado Grijalva, Interim <i>Director, Health Education, Cultural and Linguistic Services Department</i></p>	<p>Receive information on the Cultural and Linguistic overview and FY 2016-2017 evaluation.</p>

	<p>B. I-Speak Training (12:20 p.m. to 12:25 p.m.)</p> <p>C. ECAC Chair and Vice-Chair Nominations/Elections (12:25 p.m. to 12:30 p.m.)</p> <p>D. CCI Area 1 motion to ECAC:</p> <ul style="list-style-type: none"> <i>Motion to request that L.A. Care staff investigates and report back their findings on Antelope Valley Hospital's emergency room practices, including: Staff training on proper patient care, such as providing discharge, Durable Medical Equipment (DME) use, and medication instructions to patients; HIPPA compliance, and proper usage of personal protective equipment (PPE); and, their practice of referring emergency room patients to other hospitals.</i> <p>(12:30 p.m. to 12:45 p.m.)</p>	<p>Auleria Eakins, <i>Manager, CO&E</i></p> <p>Idalia De La Torre, <i>CO&E</i></p> <p>Demetria Saffore, <i>CCI Area 1 Chair</i></p>	<p>Provide the committee members information on the new I-Speak Training.</p> <p>Provide the committee members information on the ECAC Chair and Vice Chair Nominations/Elections.</p> <p>Present a motion to ECAC from CCI Area 1.</p>
12:45 p.m. - 12:50 p.m.	VIII. Future Agenda Items (5 min.)	Group	Decide on agenda items that may be added to a future ECAC meeting.
12:50 p.m. - 1:00 p.m.	IX. Public Comments (10 min.)	Group	Each public member is given 2 minutes to share a comment with the ECAC.
1:00 p.m.	X. Adjournment A. Next Meeting Date: Wednesday, January 10, 2017	Chairperson	

***** PLEASE BE ON TIME *****

Note: Members, your absence will be considered unexcused if you do not call Victor Rodriguez at (213) 694-1250, Ext. 5214 prior to 10:00 am the day of the meeting to inform him that you will not be attending.
Community Outreach & Engagement
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