

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 4

Hope Street Family Center

1600 South Hope Street Room 305, Los Angeles, CA 90015

Tuesday, January 15, 2019

9:00 AM – 11:30 AM

DRAFT

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues
4. Receive the Code of Conduct Training

Meeting Agenda

I. Welcome & Introductions	(10min)	9:00 - 9:10 a.m.	Agenda Lead
A. Introduction to Meeting Goals L.A. Care's Mission and meeting etiquette. B. Review of Agenda			Silvia Poz, <i>Chairperson</i> J. Ricardo Rivas, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(130 min)	9:10 - 11:20 a.m.	Agenda Lead
A. Approval of Agenda & Summary B. ECAC Report <ul style="list-style-type: none">• December 2018 Report• January 2019 Report C. Board of Governors Report <ul style="list-style-type: none">• December 2018 Report• January 2019 (No Meeting) D. CO&E Report <ul style="list-style-type: none">• Code of Conduct Training (120 min)			Silvia Poz, <i>Chairperson</i> <u>RCAC 4 members</u> Silvia Quezada Alfonso Noriega <u>RCAC 4 member</u> Alfonso Noriega Theodora Parlanti J. Ricardo Rivas, <i>Field Specialist</i> Hilda Herrera, <i>Liaison</i>
GOAL: <i>Approve today's meeting agenda and November 2018 meeting minutes.</i> ✓ <i>Receive updates from the ECAC and Board of Governors meetings.</i> ✓ <i>Receive an update from the CO&E Department, and the Code of Conduct Training.</i>			
III. Regional Issues	(0 min)	11:20 - 11:20 a.m.	Agenda Lead

A. Community Member Issues			Group
VII. Meeting Evaluations	(5 min.)	11:20 - 11:25 a.m.	Agenda Lead
A. Complete meeting evaluation forms			Group
VIII. Public Comments	(5 min.)	11:25 - 11:30 a.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity for public members to provide public comments 			Group
IX. Adjournment		11:30 a.m.	Agenda Lead
A. Next Meeting Date: Tuesday, March 19, 2019			Silvia Poz, <i>Chairperson</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform him that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

L.A. Care's Line of Business Phone Numbers
888-839-9909 Medi-Cal
844-854-7272 PASC SEIU
855-270—2327 L.A. Care Covered
888-522-1298 CMC
TTY for all LOBs is 711
Toll Free Line 1-888-839-9909