

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 11

dA Center for the Arts
252 D South Marin Street
Pomona, CA 91766

Wednesday, November 15, 2018

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues

Meeting Agenda

I. Welcome & Introductions	(15min)	9:30 a.m. - 9:45 a.m.	Agenda Lead
A. Introduction to Meeting Goals, L.A. Care's Mission and Meeting Etiquette. B. Review of Agenda			Elda Sevilla, <i>Chairperson</i> Frank Meza, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(60 min)	9:45 - 10:45 a.m.	Agenda Lead
A. Approval of Agenda & Summary			Elda Sevilla, <i>Chairperson</i>
B. ECAC Report (10 min) <ul style="list-style-type: none">• October 10, 2018• November 14, 2018			<u>RCAC 11 Members</u> Marina Garcia Maria Ángeles Refugio
C. Board of Governors Report (10 min) <ul style="list-style-type: none">• October 4, 2018• November 1, 2018			<u>RCAC 11 Members</u> Ana Gonzalez
D. CO&E Report (40 min) <ul style="list-style-type: none">• Review of Consumer Advisory Committee Operating Rules• Elevating the Safety Net presentation• Cultural & Linguistics Survey			Frank Meza, <i>Field Specialist</i>
GOAL: <i>Approve today's meeting agenda and January 2018 meeting minutes.</i> ✓ <i>Receive updates from the ECAC and Board of Governors meetings.</i> ✓ <i>Receive an update from the CO&E Department.</i>			

III. Regional Issues	(25 min)	10:45 - 11:10 a.m.	Agenda Lead
A. Community Member Issues			Frank Meza, <i>Field Specialist</i>
GOAL: <i>An opportunity to identify community issues affecting members in the region</i>			
IV. Get Up & Move/Break	(10 min.)	11:10 - 11:20 a.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 			Felicia Gray, <i>Liaison</i>
V. RCAC Community Work Projects	(5 min.)	11:20 - 11:25 a.m.	Agenda Lead
A. 2018-2019 RCAC Work-Plan Projects			Frank Meza, <i>Field Specialist</i>
GOAL: <i>Discuss the 2018-2019 RCAC Community Work Projects</i>			
VI. Future Agenda Items	(10 min.)	11:25 - 11:35 a.m.	Agenda Lead
			Group
VII. Meeting Evaluations	(10 min.)	11:35 - 11:45 a.m.	Agenda Lead
A. Complete meeting evaluation forms			Group
VIII. Public Comments	(15 min.)	11:45 - 12:00 p.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given 2 minutes for comments 			Group
IX. Adjournment		12:00 p.m.	Agenda Lead
A. Next Meeting Date: Thursday, January 17, 2019			Elda Sevilla, <i>Chairperson</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Felicia Gray at (213) 694-1250, Ext. 4163 to inform him that you will not be attending the meeting.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers
888-839-9909 Medi-Cal
844-854-7272 PASC SEIU
855-270—2327 L.A. Care Covered
888-522-1298 CMC
TTY for all LOBs is 711
Toll Free Line 1-888-839-9909**