

**Board of Governors, Member Representatives**

**Layla Gonzalez-Delgado**  
**L.A. Care Health Plan, Member Advocate**

**Hilda Perez**  
**L.A. Care Health Plan, Member Representative**



**Regional Community Advisory Committee (RCAC) - Region 8**

**Providence Community Health Wellness & Activity Center**

**470 N. Hawaiian Avenue, Wilmington, CA 90744**

**Friday, November 16, 2018**

**10:30 PM – 1:00 PM**

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues
4. Discuss 2018 RCAC Community Work Plan Project

**Meeting Agenda**

<b>I. Welcome &amp; Introductions</b>	<b>(10min)</b>	<b>10:30 -10:40 a.m.</b>	<b>Agenda Lead</b>
<b>A.</b> Introduction to Meeting Goals L.A. Care's Mission and meeting etiquette. <b>B.</b> Review of Agenda			Ana Romo, <i>Chairperson</i> Martin Vicente, <i>Field Specialist</i>
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
<b>II. Business</b>	<b>(50 min)</b>	<b>10:40- 11:30 a.m.</b>	<b>Agenda Lead</b>
<b>A.</b> Approval of Agenda & Summary <b>B.</b> ECAC Report (10 min) <ul style="list-style-type: none"><li>• October 2018 Report</li><li>• November 2018 Report</li></ul> <b>C.</b> Board of Governors Report (10 min) <ul style="list-style-type: none"><li>• October 2018 Report</li><li>• November 2018 Report</li></ul> <b>D.</b> CO&E Report (30 min) <ul style="list-style-type: none"><li>• C&amp;L Survey</li><li>• Elevating the Safety Net</li><li>• RCAC Operating Rules review</li></ul>			Ana Romo, <i>Chairperson</i>  <u>RCAC 8 members</u>  <u>RCAC 8 members</u>  Martin Vicente, <i>Field Specialist</i>
<b>GOAL:</b> <i>Approve today's meeting agenda and September 2018 meeting minutes.</i> ✓ <i>Receive updates from the ECAC and Board of Governors meetings.</i> ✓ <i>Receive an update from the CO&amp;E Department.</i>			
<b>III. Regional Issues</b>	<b>(15 min)</b>	<b>11:30 -11:45 a.m.</b>	<b>Agenda Lead</b>
<b>A.</b> Community Member Issues			Martin Vicente, <i>Field Specialist</i>

<b>GOAL:</b> <i>An opportunity to identify community issues affecting members in the region</i>			
<b>IV. Get Up &amp; Move/Break</b>	<b>(10 min.)</b>	<b>11:45 - 11:55 a.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>An opportunity to stretch and move</li> </ul>			Victor Rodriguez <i>Liaison</i>
<b>V. RCAC Community Work Projects</b>	<b>(40 min.)</b>	<b>11:55 - 12:35 p.m.</b>	<b>Agenda Lead</b>
<b>A.</b> Community Partnership recap <b>B.</b> Community Outreach Events recap			Martin Vicente, <i>Field Specialist</i>  L.A. Care Staff Martin Vicente Victor Rodriguez
<b>GOAL:</b> <i>Discuss the 2018 RCAC Community Work Projects</i>			
✓ <i>Review 2018 work plan</i>			
<b>VI. Future Agenda Items</b>	<b>(10 min.)</b>	<b>12:35 -12:45 p.m.</b>	<b>Agenda Lead</b>
<b>A.</b> Open for suggestions			Group
<b>VII. Meeting Evaluations</b>	<b>(5 min.)</b>	<b>12:45- 12:50 p.m.</b>	<b>Agenda Lead</b>
<b>A.</b> Complete meeting evaluation forms			Group
<b>VIII. Public Comments</b>	<b>(10 min.)</b>	<b>12:50 -1:00 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Each public member is given 2 minutes for comments</li> </ul>			Group
<b>IX. Adjournment</b>		<b>1:00 p.m.</b>	<b>Agenda Lead</b>
<b>A. Next Meeting Date:</b> Thursday, January 18, 2019			Ana Romo, <i>Chairperson</i>

\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\*

***NOTE: Members, your absence will be considered unexcused if you do not call Victor Rodriguez at (213) 694-1250, Ext. 5214 to inform him that you will not be attending the meeting.***

**Community Outreach & Engagement**

**Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers**

888-839-9909 Medi-Cal

844-854-7272 PASC SEIU

855-270—2327 L.A. Care Covered

888-522-1298 CMC

TTY for all LOBs is 711

Toll Free Line 1-888-839-9909