

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 4

Hope Street Family Center

1600 South Hope Street, Room 305, Los Angeles, CA 90015

Tuesday, November 20, 2018

9:00 AM – 11:30 AM

DRAFT

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues

Meeting Agenda

I. Welcome & Introductions	(15min)	9:00 - 9:15 a.m.	Agenda Lead
A. Introduction to Meeting Goals L.A. Care's Mission and meeting etiquette. B. Review of Agenda			Silvia Poz, <i>Chairperson</i> J. Ricardo Rivas, <i>Field Specialist</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(65 min)	9:15- 10:20 a.m.	Agenda Lead
A. Approval of Agenda & Summary B. ECAC Report (10 min) <ul style="list-style-type: none">• October 2018 Report• November 2018 Report C. Board of Governors Report (10 min) <ul style="list-style-type: none">• October 2018 Report• November 2018 D. CO&E Report (45 min)			Silvia Poz, <i>Chairperson</i> <u>RCAC 4 members</u> Phyllis Coto Herceys Donis <u>RCAC 4 member</u> Hercilia Salvatierra Silvia Quezada J. Ricardo Rivas, <i>Field Specialist</i>
GOAL: <i>Approve today's meeting agenda and September 2018 meeting minutes.</i> ✓ <i>Receive updates from the ECAC and Board of Governors meetings.</i> ✓ <i>Receive an update from the CO&E Department.</i>			
III. Regional Issues	(15 min)	10:20 - 10:35 a.m.	Agenda Lead
A. Community Member Issues			Group

GOAL: <i>An opportunity to identify community issues affecting members in the region</i>			
IV. Get Up & Move/Break	(15 min.)	10:35 - 10:50 a.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 			Hilda Herrera, <i>Liaison</i>
V. RCAC Community Work Projects	(5 min.)	10:50 - 10:55 a.m.	Agenda Lead
A. Community Work Projects 2018-2019			J. Ricardo Rivas, <i>Field Specialist</i>
GOAL: <i>Discuss the 2018-2019 RCAC Community Work Projects</i>			
✓ To get an idea of what to expect in this new 2018-2019 fiscal year.			
VI. Future Agenda Items	(10 min.)	10:55 - 11:05 a.m.	Agenda Lead
			Group
VII. Meeting Evaluations	(10 min.)	11:05 - 11:15 a.m.	Agenda Lead
A. Complete meeting evaluation forms			Group
VIII. Public Comments	(15 min.)	11:15 - 11:30 a.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given 2 minutes for comments 			Group
IX. Adjournment		11:30 a.m.	Agenda Lead
A. <u>Next Meeting Date:</u> Tuesday, January 15, 2019			Silvia Poz, <i>Chairperson</i>

***** PLEASE BE ON TIME *****

NOTE to CAC Members: Your absence will be considered unexcused if you do not call Hilda Herrera at **(213) 694-1250**, Ext. **4402** to inform her that you will not be attending the meeting.

Community Outreach & Engagement
Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers
888-839-9909 Medi-Cal
844-854-7272 PASC SEIU
855-270—2327 L.A. Care Covered
888-522-1298 CMC
TTY for all LOBs is 711
Toll Free Line 1-888-839-9909