



**Coordinated Care Initiative (CCI)
Consumer Advisory Council Area 1**

**Palmdale Family Resource Center
2072 E. Palmdale Blvd
Palmdale, CA 93350**

Tuesday, November 13, 2018

10:00 AM - 12:30 PM

Goals for Today's Meeting

1. Public can comment before each agenda item.
2. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC)
3. Learn about what is happening at L.A. Care
4. Learn information about Nurse Advice Line
5. Provide an opportunity to identify global issues affecting members in the region
6. Connect with a Member Navigator to address individual member issues

**Meeting Agenda
DRAFT**

Time	Agenda Item	Agenda Lead	Goal/Result
10:00am-10:05am	I. Welcome & Introductions (5 min)	Demetria Saffore, <i>CCI Council Chairperson</i>	Get to know each other and review the meeting goals.
10:05am-11:05am	II. Business (60 min) A. Public Comment B. Approval of Agenda & Summary C. ECAC Report - BOG/ECAC Experience Sharing E. L.A. Care Updates - Silver Sneakers Benefit for CMC - UCLA Contract Signing - Lynwood FRC Community Celebration - Care Harbor - Public Charge Letter Follow-Up - Code of Conduct Training in January, 2019 - Know Your Member Tour Updates	Demetria Saffore Demetria Saffore, Dennis Moore & Marcia Ramos, <i>Council Members</i> Mariah Walton <i>CCI Field Specialist</i>	Approve agenda and summary. Receive updates from the ECAC meeting & hear members share their experience of attending the ECAC and/or BOG meeting. Learn about what's happening at L.A. Care
11:05am-11:35am	III. L.A. Care Health Plan Nurse Advice Line (30 min) A. Public Comment	<i>L.A. Care Staff</i>	Learn about how to access the Nurse Advice Line and in what ways it can help members.

11:35am-11:45am	IV. Get Up & Move (10 min)	Group	An opportunity to stretch and move before continuing with the meeting.
11:45am-12:15pm	V. Regional Issues (30 min) A. Public Comment B. Global Health Care Access Issues	Group	Identify healthcare access issues affecting members in the region.
12:15pm-12:20pm	VI. CCI Council Member Announcements (5 min) A. Public Comment B. Community Announcements	Group	Members will have an opportunity to share community updates.
12:20pm-12:25pm	VII. Meeting Evaluations (5 min) A. Public Comment B. Complete Meeting Evaluations	Group	Members will have an opportunity to complete their meeting evaluation forms.
12:25pm-12:30pm	VIII. Public Comments (5 min)	Group	Each member of the public is given 2 minutes to share a comment.
12:30pm	IX. Adjournment A. Next Meeting Date: Tuesday, January 22, 2019	Demetria Saffore, <i>Chairperson</i>	Learn when and where the next CCI Council meeting will take place.

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Mariah Walton at (213) 694-1250, Ext. 5956 to inform her that you will not be attending the meeting