Board of Governors, Member Representatives

Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

Hilda Perez L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 3

Rosemead Community Center 3936 North Muscatel Avenue, Room 4 Rosemead, CA 91770 Tuesday, October 16, 2018 9:30am - 12:00pm

Goals for Today's Meeting

- 1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
- 2. Provide an opportunity to identify community issues affecting members in the region
- 3. Connect with Health Navigators to address Individual and Global issues
- 4. Discuss the completion of the 2018 Sponsorship Projects and Outreach Events

Meeting Agenda

I. Welcome & Introductions	(10min)	9:30 - 9:40 a.m.	Agenda Lead		
A. Introduction to Meeting Goals, L.	Cynthia Conteas-Wood,				
B. Review of Agenda			Chairperson		
			Frank Meza, Field Specialist		
GOAL: Get to know each other and review the goals for the meeting and agenda items.					
II. Business	(60 min)	9:40 - 10:40 a.m.	Agenda Lead		
A. Approval of Agenda & Summary			Cynthia Conteas-Wood,		
			Chairperson		
B. ECAC Report (10 min)					
 September 2018 			RCAC 3 Members		
October 2018			Devon Rax, Community Partner		
			Gonzalo Sandoval		
C. Board of Governors Report (10 m)					
September 2018			RCAC 3 Members		
October 2018			Lidia Parra		
			Oleeta Igar, Community		
D. CO&E Report (40 min)			Partner		
At-Large Nominations & Elect	tions				
Consumer Advisory Committee Operating Rules			Frank Meza, Field Specialist		
 GOAL: Approve today's meeting agenda and January 2018 meeting minutes. ✓ Receive updates from the ECAC and Board of Governors meetings. ✓ Receive an update from the CO&E Department. 					
III. Regional Issues	(25 min)	10:40 - 11:05 a.m.	Agenda Lead		

A. Community Member Issues			Frank Meza, Field Specialist		
GOAL: An opportunity to identify community issues affecting members in the region					
IV. Get Up & Move/Break	(15 min.)	11:05 - 11:20 a.m.	Agenda Lead		
An opportunity to stretch and	Felicia Gray, Liaison				
V. RCAC Community Work Projects	(15 min.)	11:20 - 11:35 a.m.	Agenda Lead		
A. Community Partnership Update Frank Meza, Field Specialis B. Community Outreach Events Update Frank Meza, Field Specialis					
GOAL: Discuss the completion of the 2018 RCAC Community Work Projects					
VI. Future Agenda Items	(5 min.)	11:35 - 11:40 a.m.	Agenda Lead		
			Group		
VII. Meeting Evaluations	(10 min.)	11:40 - 11:50 a.m.	Agenda Lead		
A. Complete meeting evaluation fo	Group				
VIII. Public Comments	(10 min.)	11:50 - 12:00 p.m.	Agenda Lead		
• Each public member is given 2	Group				
IX. Adjournment		12:00 p.m.	Agenda Lead		
A. Next Meeting Date: Tuesday, December 18, 2018			Cynthia Conteas-Wood, Chairperson		

***** PLEASE BE ON TIME *****

<u>NOTE</u>: Members, your absence will be <u>considered unexcused</u> if you do not call Felicia Gray at (213) 694-1250, Ext. 4163 to inform him that you will not be attending the meeting.

Community Outreach & Engagement Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers 888-839-9909 Medi-Cal 844-854-7272 PASC SEIU 855-270-2327 L.A. Care Covered 888-522-1298 CMC TTY for all LOBs is 711 Toll Free Line 1-888-839-9909