



**Coordinated Care Initiative (CCI)
Consumer Advisory Council Area 4**

Mark Twain Branch Library
1401 E. Anaheim Street
Long Beach, CA 90813
Tuesday, August 28, 2018
1:00 p.m. - 3:30 p.m.

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC)
2. Learn about what is happening at L.A. Care
3. Receive information about the California Long-Term Care Education Center
4. Receive information about L.A. Care's Quality Improvement Department
5. Learn information about Pharmacy benefits
6. Share experience of attending the Community Partnership Work Project.
7. Provide an opportunity to identify global issues affecting members in the region
8. Connect with a Member Navigator to address individual member issues

**Meeting Agenda
DRAFT**

Time	Agenda Item	Agenda Lead	Goal/Result
1:00pm-1:05pm	I. Welcome & Introductions (5 min)	Nesima Istrefi <i>Chair</i>	Get to know each other and review the meeting goals.
1:05pm-1:25pm	II. Business (20 min) A. Approval of Agenda & Summary B. ECAC Report C. BOG/ECAC Experience Sharing D. L.A. Care Updates – L.A. Care at Lotus Festival Video	Nesima Istrefi, <i>Chair</i> Bertha Poole & Deaka McClain <i>CCI Council Members</i> Susan Ma <i>CCI Field Specialist</i>	Approve agenda and summary. Receive updates on the ECAC meeting & hear members share their experience of attending the ECAC and/or BOG meeting. Receive an update about L.A. Care.
1:25pm-1:45pm	III. CLTCEC Presentation (20 min)	Juan Carlos Cruz, <i>Senior Organizer at CLTCEC</i>	An opportunity to learn about the California Long-Term Care Education Center (CLTCEC).
1:45pm-2:05pm	IV. Quality Improvement Introduction (20 min)	Andrew Guy, <i>Quality Improvement Department</i>	Meet the QI Department and learn about various quality improvement projects L.A. Care is working on.

2:05pm-2:15pm	V. Get Up & Move (10 min)	Group	An opportunity to stretch and move before continuing with the meeting.
2:15pm-2:45pm	VI. Pharmacy (30 min)	Mary Anne Choi, <i>Pharmacy Department</i>	An opportunity to learn about pharmacy benefits.
2:45pm-2:50pm	VII. CCI Council Community Partnership Work Project (5 min)	Group	Member share their experience of attending the Community Partnership Work Project.
2:50pm-3:15pm	VI. Regional Issues (25 min) A. Follow-up on Inquiries from Prior Meeting: -L.A. County USC practices -Transportation Authorizations B. Global Member Issues	Group	Provide follow-up on two topics discussed at the June 26 th CCI Council Meeting. Identify healthcare access issues affecting members in the region.
3:15pm-3:20pm	IIIX. CCI Council Member Announcements (5 min)	Group	Members will have an opportunity to share community updates.
3:20pm-3:25pm	IX. Meeting Evaluations (5 min)	Group	Members will have the opportunity to complete their meeting evaluation forms.
3:25pm-3:30pm	X. Public Comments (5 min)	Group	Each member of the public is given 2 minutes to share a comment.
3:30pm	XI. Adjournment A. Next Meeting Date: - Tuesday, October 23, 2018	Nesima Istrefi	Learn when and where the next CCI Council meeting will take place.

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Nancy Molina at (213) 694-1250, Ext. 5247 to inform her that you will not be attending the meeting