

**Board of Governors, Member Representatives**

**Layla Delgado**  
L.A. Care, Member Advocate

**Hilda Perez**  
L.A. Care, Member Representative



**Coordinated Care Initiative (CCI)  
Consumer Advisory Council Area 3**

**Inglewood Family Resource Center  
3111 W. Century Boulevard, Suite 100  
Inglewood, CA 90303  
Wednesday, August 22, 2018  
10:00 a.m. - 12:30 p.m.**

**Goals for Today's Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC)
2. Learn about what is happening at L.A. Care
3. Receive information about the California Long-Term Care Education Center
4. Receive information about L.A. Care's Quality Improvement Department
5. Learn information about Pharmacy benefits
6. Share experience of attending the Community Partnership Work Project.
7. Provide an opportunity to identify global issues affecting members in the region
8. Connect with a Member Navigator to address individual member issues

**Meeting Agenda**

**DRAFT**

<b>Time</b>	<b>Agenda Item</b>	<b>Agenda Lead</b>	<b>Goal/Result</b>
10:00am-10:05am	<b>I. Welcome &amp; Introductions</b> (5 min)	Brenda White <i>Chair</i>	Get to know each other and review the meeting goals.
10:05am-10:25am	<b>II. Business</b> (20 min) A. Approval of Agenda & Summary  C. ECAC Report – BOG/ECAC Experience Sharing	Brenda White  Brenda White, Joe Airo, Jo Lynn Cannon, <i>Council Members</i>	Approve agenda and summary.  Receive updates from the ECAC meeting. Members share experience of attending ECAC and BOG meeting.
	B. L.A. Care Updates – L.A. Care at Lotus Festival Video – CCI Field Specialist change for Area 3	Susan Ma <i>CCI Field Specialist</i>	Receive an update about L.A. Care.
10:25am-10:45am	<b>III. CLTCEC Presentation</b> (20 min)	Juan Carlos Cruz, <i>Senior Organizer at California Long Term Care Education Center</i>	An opportunity to learn about the California Long-Term Care Foundation Education Center (CLTCEC).

10:45am-11:05am	<b>IV. Quality Improvement Introduction</b> (20 min)	Andrew Guy, <i>Project Manager,</i> <i>L.A. Care Quality Improvement Department</i>	Meet the QI Department and learn about various quality improvement projects L.A. Care is working on.
11:05am-11:15am	<b>V. Get Up &amp; Move</b> (10 min)	Group	An opportunity to stretch and move before continuing with the meeting.
11:15am-11:45am	<b>VI. Pharmacy</b> (30 min)	Mary Anne Choi, <i>Managed Care Pharmacy Resident,</i> <i>L.A. Care Pharmacy Department</i>	An opportunity to learn about pharmacy benefits.
11:45am-11:50am	<b>VII. CCI Council Community Partnership Work Project</b> (5 min)	Group	Members share experience of attending the Community Partnership Work Project.
11:50am-12:15pm	<b>IX. Regional Issues</b> (25 min) A. Follow-up on inquiries from prior meeting: -Cal MediConnect Benefits -SilverSneakers  B. Global Member Issues	Group	Follow-up on inquiries about Cal MediConnect Benefits and SilverSneakers, from the June 27 <sup>th</sup> CCI Council Meeting.  Identify healthcare access issues affecting members in the region.
12:15pm-12:20pm	<b>IX. CCI Council Member Announcements</b> (5 min)	Group	Members will have an opportunity to share community updates.
12:20pm-12:25pm	<b>X. Meeting Evaluations</b> (5 min)	Group	Members will have an opportunity to complete their meeting evaluation forms.
12:25pm-12:30pm	<b>XI. Public Comments</b> (5 min)	Group	Each member of the public is given 2 minutes to share a comment.
12:30pm	<b>XII. Adjournment</b> A. <b>Next Meeting Date:</b> Wednesday, October 24, 2018	Brenda White	Learn when and where the next CCI Council meeting will take place.

**\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\***

**Note: Members, your absence will be considered unexcused if you do not call Nancy Molina at (213) 694-1250, Ext. 5247 to inform her that you will not be attending the meeting**