



Coordinated Care Initiative (CCI) Consumer Advisory Council Area 2

Pacoima Family Resource Center
10807 San Fernando Rd.
Pacoima, CA 91331
Wednesday, July 25, 2018
10:00 AM - 12:30 PM

Goals for Today's Meeting

1. Learn about past L.A. Care business from the Executive Community Advisory Committee (ECAC)
2. Receive information about the FY 2017-2018 Community Partnership Work Project
3. Review L.A. Care's marketing material
4. Receive information about L.A. Care's Quality Improvement Department
5. Learn information about Pharmacy benefits
6. Provide an opportunity to identify global issues affecting members in the region
7. Connect with a Member Navigator to address individual member issues

Meeting Agenda DRAFT

Time	Agenda Item	Agenda Lead	Goal/Result
10:00am-10:05am	I. Welcome & Introductions (5 min)	Wilma Ballew <i>CCI Council Chair</i>	Get to know each other and review the meeting goals.
10:05am-10:30am	II. Business (25 min) A. Approval of Agenda & Summary B. ECAC Report -BOG/ECAC Experience Sharing C. L.A. Care Updates - Advocacy Day Video - Work Plan Updates - Recruitment Strategy: CAC member responsibilities - CCI Field Specialist change for Area 2	Wilma Ballew CCI Council Member: Elizabeth Cooper	Approve agenda and summary. Receive updates and complete action items from the ECAC meeting.
10:30am-10:45am	III. Engagement Session (15 min) L.A. Care Design Team	Linh Tran, <i>Marketing Manager</i>	Receive updates on the previous member input session regarding the member postcards

10:45am-10:55am	IV. Get Up & Move (10 min)	Group	An opportunity to stretch and move before continuing with the meeting.
10:55am-11:15am	V. Quality Improvement Introduction (20 min)	Andrew Guy, <i>Project Manager, Initiatives</i>	Meet the QI Department and learn about various quality improvement projects L.A. Care is working on.
11:15am-11:45am	VI. Pharmacy (30 min)	Joe Mishreki, L.A. <i>Care Pharmacy Department</i>	An opportunity to learn about pharmacy benefits.
11:45am-12:05pm	VII. Regional Issues (20 min) Health Care Access Global Member Issues	Group	Identify healthcare access issues affecting members in the region.
12:05am-12:20pm	VII. CCI Council Member Announcements (15 min)	Group	CCI Council members have an opportunity to share health-related community events.
12:20pm-12:25pm	IIIX. Meeting Evaluations (5 min)	Group	Members will have the opportunity to complete their meeting evaluation forms.
12:25pm-12:30pm	IX. Public Comments (5 min)	Group	Each member of the public is given 2 minutes to share a comment with the CCI Council.
12:30pm	X. Adjournment A. Next Meeting Date: Wednesday, September 26, 2018 from 10:00AM – 12:30PM	Wilma Ballew	Learn when and where the next CCI Council meeting will take place.

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Nancy Molina at (213) 694-1250, Ext. 5247 to inform her that you will not be attending the meeting