



**Coordinated Care Initiative (CCI)
Consumer Advisory Council Area 1**

**Palmdale Family Resource Center
2072 E. Palmdale Blvd
Palmdale, CA 93350
Tuesday, July 24, 2018
10:00 AM - 12:30 PM**

Goals for Today's Meeting

1. Learn about past L.A. Care business from the Executive Community Advisory Committee (ECAC)
2. Receive information about the FY 2017-2018 Community Partnership Work Project
3. Receive information about L.A. Care's Quality Improvement Department
4. Learn information about Pharmacy benefits
5. Provide an opportunity to identify global issues affecting members in the region
6. Connect with a Member Navigator to address individual member issues

**Meeting Agenda
DRAFT**

Time	Agenda Item	Agenda Lead	Goal/Result
10:00am-10:05am	I. Welcome & Introductions (5 min)	Demetria Saffore, <i>CCI Council Chairperson</i>	Get to know each other and review the meeting goals.
10:05am-10:30am	II. Business (25 min) A. Approval of Agenda & Summary B. ECAC Report -BOG/ECAC Experience Sharing C. L.A. Care Updates - Advocacy Day Video - Work Plan Updates	Demetria Saffore CCI Council Members: Nicole Fitzgerald	Approve agenda and summary. Receive updates and complete action items from the ECAC meeting.
10:30am-11:00am	III. Pharmacy Presentation (30 min)	Joe Mishreki, <i>L.A. Care Pharmacy Department</i>	An opportunity to learn about pharmacy benefits.
11:00am-11:10am	IV. Get Up & Move (10 min)	Group	An opportunity to stretch and move before continuing with the meeting.

11:10am-11:30am	V. Quality Improvement Introduction (20 min)	Andrew Guy, <i>Project Manager, Initiatives</i>	Meet the QI Department and learn about various quality improvement projects L.A. Care is working on.
11:30am-12:00pm	VII. Regional Issues (30 min) A. Health Care Access Global Member Issues	Group	Identify healthcare access issues affecting members in the region.
12:00pm-12:15pm	VIII. CCI Council Member Announcement (15 min)	Group	CCI Council members have an opportunity to share health-related community events.
12:15pm-12:25pm	IX. Meeting Evaluations (5 min)	Group	Members will have the opportunity to complete their meeting evaluation forms.
12:25pm-12:30pm	IX. Public Comments (5 min)	Group	Each member of the public is given 2 minutes to share a comment with the CCI Council.
12:30pm	X. Adjournment A. Next Meeting Date: Tuesday, September 25, 2018 from 10:00AM – 12:30PM	Demetria Saffore, <i>Chairperson</i>	Learn when and where the next CCI Council meeting will take place.

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Nancy Molina at (213) 694-1250, Ext. 5247 to inform her that you will not be attending the meeting