

Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 4

Hope Street Family Center
1600 South Hope Street, Room 305
Los Angeles, CA 90015
Tuesday, March 20, 2018
9:00 AM – 11:30 AM

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Receive a training on Diabetes and a list of resources available to the community

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
9:00 a.m. - 9:10 a.m.	I. Welcome & Introductions (10 min.) A. Review of Agenda	Michael Shelton, <i>Chairperson</i> Idalia De La Torre, <i>Field Specialist Supervisor</i>	Get to know each other and review the goals for the meeting and agenda items
9:10 a.m. - 9:50 a.m.	II. Business (40 min.) A. Approval of Agenda & Summary (5 min) B. ECAC Report (10 min) <ul style="list-style-type: none">• February 2018 Report• March 2018 Report C. Board of Governors (BOG) Report (5 min) <ul style="list-style-type: none">• February 2018 Report	Michael Shelton, <i>Chairperson</i> Hugo Flores, <i>RCAC 4 member</i> Mirna Gonzalez, <i>RCAC 4 member</i> Hercey Donis, <i>RCAC 4 member</i>	Approve today's meeting agenda and January 2018 meeting minutes Receive updates from the ECAC and Board of Governors meetings

	D. CO&E Report (20 min) <ul style="list-style-type: none"> 2018 Chair/Vice-Chair Nominations/Elections CAC Transportation Guideline 	Idalia De La Torre, <i>Field Specialist Supervisor</i>	Receive an update from the CO&E Department
9:50 a.m. - 10:05 a.m.	III. Regional Issues (15 min.) A. Community Member Issues	Idalia De La Torre, <i>Field Specialist Supervisor</i>	An opportunity to identify community issues affecting members in the region
10:05 a.m. – 10:15 a.m.	IV. Get Up & Move/Break (10 min.)	Group	An opportunity to stretch and move
10:15 a.m. - 11:10 a.m.	V. RCAC Community Work Projects (55 min.) A. Community Partnership B. Health Education Training <ul style="list-style-type: none"> Diabetes 101: Sugar in the Blood C. Community Outreach Events	Idalia De La Torre, <i>Field Specialist Supervisor</i> Hilda Herrera, <i>Liaison</i> Group	Discuss the 2018 RCAC Community Work Projects that include the Community Partnership, health topic training and community outreach events.
11:10 a.m. - 11:15 a.m.	VI. Future Agenda Items (5 min.)	Group	Decide agenda items that may be added to a future meeting
11:15 a.m. – 11:20 a.m.	VII. Meeting Evaluations (5 min.)	Group	Complete meeting evaluation forms
11:20 a.m. - 11:30 a.m.	VIII. Public Comments (10 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
11:30 a.m.	IX. Adjournment A. Next Meeting Date: Tuesday, May 15, 2018	Michael Shelton, <i>Chairperson</i>	Learn when the next RCAC meeting will take place

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform him that you will not be attending the meeting.

Community Outreach & Engagement
Toll Free Line 1-888-522-2732

L.A. Care Member Services Department
Toll Free Line 1-888-839-9909