



Board of Governors Executive Community Advisory Committee (ECAC)

L.A. Care Health Plan
Conference Rooms 1018 and 1019
1055 West 7th Street, 10th Floor
Los Angeles, CA 90017
Wednesday, December 13, 2017
10:00 a.m. - 1:00 p.m.
Call-in number: 1-855-846-1604 access code 995 019 394

Goals for Today's Meeting

1. Identify community issues affecting members by region.
2. Receive an update from L.A. Care's Chief Executive Officer.
3. Present a motion to approve revisions to the Operating Rules for the Community Advisory Committees and Executive Community Advisory Committee of L.A. Care Health Plan.
4. Provide a presentation on the 2017 Oral Health Initiative Partnership.
5. Receive information on the Cultural and Linguistic overview and FY 2016-2017 evaluation.
6. Present a motion to ECAC from CCI Area 1

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
10:00 a.m.	I. Call to Order (5 minutes)	Cristina Deh-Lee, <i>Chairperson</i>	Call meeting to order.
10:05 a.m. - 10:10 a.m.	II. Approve Agenda for December 13, 2017 (5 minutes)	Chairperson	Approve today's meeting agenda.
10:10 a.m. - 10:15 a.m.	III. Approve meeting minutes for November 08, 2017 meeting (5 minutes)	Chairperson	Approve the meeting minutes for the November 08, 2017 ECAC meeting.
10:15 a.m. - 11:20 a.m.	IV. Standing Items (65 minutes) A. ECAC Chairperson Report (10:15 a.m. to 10:20 a.m.) B. Board Member Report (10:20 a.m. to 10:35 a.m.)	Chairperson Board Members	Chair will provide a report if applicable. Receive an update on items discussed by the Board of Governors.

	<p>C. Update from Chief Executive Officer (10:35 a.m. to 10:55 a.m.)</p> <p>D. Communication and Community Relations Update (10:55 a.m. to 11:10 a.m.)</p> <p>E. Global Member Issues (11:10 a.m. to 11:25 a.m.)</p>	<p>John Baackes, <i>Chief Executive Officer</i></p> <p>Francisco Oaxaca, <i>Senior Director of Communications and Community Relations</i></p> <p>Group</p>	<p>Receive an update from L.A. Care's Chief Executive Officer.</p> <p>Receive an update on L.A. Care's Communications and Community Relations Department.</p> <p>Report global member issues discussed during the RCAC/CCI meetings.</p>
11:25 a.m. - 11:35 a.m.	V. Get Up & Move (10 min.)	Group	An opportunity to stretch and move.
11:35 a.m. - 12:05 p.m.	<p>VI. Old Business (30 min.)</p> <p>A. Approval of Revision to the Operating Rules for the Community Advisory Committees and Executive Community Advisory Committee of L.A. Care Health Plan</p> <ul style="list-style-type: none"> • <i>Motion to approve revisions to the consumer advisory Operating Rules, as attached.</i> <p>(11:35 a.m. to 11:55 a.m.)</p> <p>B. 2017 Oral Health Initiative Partnership Presentation (11:55 a.m. to 12:05 p.m.)</p>	<p>Judy Hsieh Bigman, <i>Senior Communications Specialist, Communications and Community Relations</i></p> <p>Martin Vicente, <i>CO&E</i></p>	<p>Present a motion to approve revisions to the Operating Rules for the Community Advisory Committees and Executive Community Advisory Committee of L.A. Care Health Plan.</p> <p>Provide the committee members a presentation on the 2017 Oral Health Initiative Partnership.</p>
12:05 p.m. - 12:45 p.m.	<p>VII. New Business (40 min.)</p> <p>A. Cultural and Linguistics overview and FY 2016-2017 evaluation (12:05 p.m. to 12:20 p.m.)</p>	<p>Marie Mercado Grijalva, <i>Interim Director, Health Education, Cultural and Linguistic Services Department</i></p>	<p>Receive information on the Cultural and Linguistic overview and FY 2016-2017 evaluation.</p>

	<p>B. I-Speak Training (12:20 p.m. to 12:25 p.m.)</p> <p>C. ECAC Chair and Vice-Chair Nominations/Elections (12:25 p.m. to 12:30 p.m.)</p> <p>D. CCI Area 1 motion to ECAC:</p> <ul style="list-style-type: none"> <i>Motion to request that L.A. Care staff investigates and report back their findings on Antelope Valley Hospital's emergency room practices, including: Staff training on proper patient care, such as providing discharge, Durable Medical Equipment (DME) use, and medication instructions to patients; HIPPA compliance, and proper usage of personal protective equipment (PPE); and, their practice of referring emergency room patients to other hospitals.</i> <p>(12:30 p.m. to 12:45 p.m.)</p>	<p>Auleria Eakins, <i>Manager, CO&E</i></p> <p>Idalia De La Torre, <i>CO&E</i></p> <p>Demetria Saffore, <i>CCI Area 1 Chair</i></p>	<p>Provide the committee members information on the new I-Speak Training.</p> <p>Provide the committee members information on the ECAC Chair and Vice Chair Nominations/Elections.</p> <p>Present a motion to ECAC from CCI Area 1.</p>
12:45 p.m. - 12:50 p.m.	VIII. Future Agenda Items (5 min.)	Group	Decide on agenda items that may be added to a future ECAC meeting.
12:50 p.m. - 1:00 p.m.	IX. Public Comments (10 min.)	Group	Each public member is given 2 minutes to share a comment with the ECAC.
1:00 p.m.	X. Adjournment A. Next Meeting Date: Wednesday, January 10, 2017	Chairperson	

***** PLEASE BE ON TIME *****

Note: Members, your absence will be considered unexcused if you do not call Victor Rodriguez at (213) 694-1250, Ext. 5214 prior to 10:00 am the day of the meeting to inform him that you will not be attending.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

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